

# IS04

Basic Manual



# REGZA Phone

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## Preface

Thank you for purchasing the ISO4.

Before using your ISO4, be sure to read the ISO4 Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals in safe places so you can retrieve them whenever you need them.



### memo

Basic Manual (this PDF manual) describes basic operations of major functions of the ISO4.

For detailed descriptions on various functions, refer to the ISO4 full Instruction Manual (Japanese), which is available on the au homepage.

#### Downloading Manuals

You can download the Basic Manual (this PDF manual) and the full Instruction Manual (Japanese) from the au homepage.

From a PC: <http://www.au.kddi.com/torisetu/index.html>

#### Online Manual

Online manuals are also provided on the au homepage, which contents are from the full Instruction Manual (Japanese) and are reorganized in a searchable format.

From a PC: <http://www.au.kddi.com/torisetu/index.html>

## Safety Precautions

Be sure to read the Safety Precautions "安全上のご注意" in the full Instruction Manual (Japanese) to ensure proper usage of the ISO4.

For troubleshooting, check the symptom of your ISO4 in au お客様サポート (au Customer Support) on the au homepage.

- From a PC: <http://www.kddi.com/customer/service/au/trouble/kosho/index.html>

## Before Using ISO4

- You cannot receive or make calls in a location where the signal cannot be received, even within the service area. Calling may not be available in a location where the signal is weak. If you move to a location where the signal is weak during a call, the call may be interrupted.
- The ISO4 is a digital cell phone and can maintain a high call quality until the signal weakness reaches its limit. Therefore, once the limit has been reached, the call may be disconnected suddenly.
- Note that the ISO4 uses signals which may be intercepted by a third party. (However, the CDMA system enables highly confidential call communications.)
- The ISO4 is a wireless station which is compliant with the Radio Act, and may be subject to inspections regulated by the Radio Act.
- When you insert the au IC-Card, the product number information of your ISO4 is sent to the au server for the security and operation status notification of the ISO4.
- Always be considerate of others around you when using your ISO4 in public places.
- For a child's use, read the ISO4 Basic Manual and give your child instructions on proper use.

## Cell Phone Etiquette

Cell phones always emit weak radio waves when power is on. Use cell phones in an enjoyable and safe manner without forgetting to be considerate of others around you.

### ■ Use of cell phones is not allowed in some places.

- Using a cell phone while driving is dangerous and prohibited by law.
- Using a cell phone in an aircraft is prohibited by law.

### ■ Be considerate of where you use the cell phone and how loudly you talk.

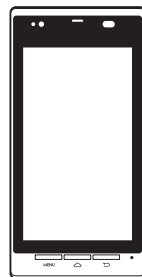
- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode so as not to disturb others around you by ring tones.
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.
- Obtain the permission of other people before you take their photos with the cell phone's camera.

### ■ Be considerate of people around you.

- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

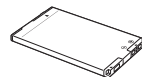
## Basic package and main peripheral equipment

### ■ IS04

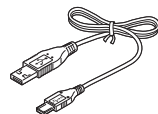


### ■ Accessories

- Battery pack



- Toshiba microUSB-USB conversion cable02



- Toshiba microUSB-18 pin (charger) conversion cable02



- warranty (Japanese)
- IS04 Setup Guide (Japanese)
- User's Manual (Japanese)
- GLOBAL PASSPORT User's Guide (Japanese)
- au international call guide(Japanese)

### ■ Sample

- microSDHC memory card



The following items are not included in the package.

- AC adapter
- earphone

• Please purchase the specified charger (sold separately).

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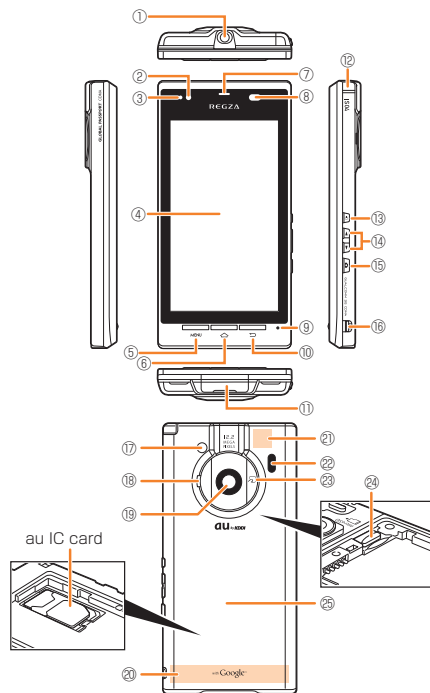
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## Getting Ready

### Names of parts and their functions



	Name	Explanation
①	Stereo earphone jack (waterproof)	Connects commercially available stereo earphones. • The stereo earphone jack is waterproof. If it gets wet wipe off the water.
②	Lux sensor	Detects the brightness of the surrounding area to automatically adjust the brightness of the display's backlight.
③	LED indicator	<ul style="list-style-type: none"> <li>• Lighted red: Charging (does not light red even while charging if flashing green)</li> <li>• Flashing (green): Incoming call, unchecked missed call, new/unread mail, etc.</li> <li>• Lighted (green) once: Power on</li> </ul>
④	Display (Touch screen)	Drag your finger on the screen to scroll, and lightly tap an item with your finger to select it.
⑤	Menu key	Pressing displays option menus that are available in the current screen. Pressing for a long time during text entry displays/hides the keyboard.
⑥	Home key	Returns the display to the home screen. Pressing for a long time displays recently used applications.
⑦	Ear piece (receiver)	You can hear the other party's voice from here.
⑧	Proximity sensor	This sensor is for preventing inadvertent operation of the touch panel during a call. Sticking a protective sheet or stickers on the proximity sensor might cause it to malfunction.
⑨	Microphone	Your voice is sent out from here. This becomes the MIC during recording.
⑩	Back key	Returns the display to the previous screen.

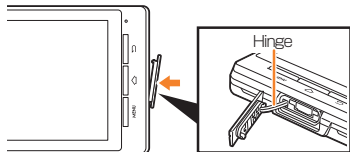
	Name	Explanation
⑪	External connector terminal (micro USB)	For connecting accessories such as the Toshiba microUSB-18 pin (charger) conversion cable 02 or Toshiba microUSB-USB conversion cable02.
⑫	TV antenna	Extend this antenna to watch 1 Seg.
⑬	Power key 	Press for a long time to turn on the power. While the power is on, press it for a long time to turn Manner mode or Airplane mode on or off, or to turn off the power. Pressing quickly sets/disables the Sleep mode.
⑭	Volume key 	Adjusts the other party's voice or speaker volume. Pressing  for one second or more sets/disables the Manner mode.
⑮	Camera key 	Pressing for one second or more activates the camera. This is used as the shutter key in the capture screen or for starting/ending video recording. Press quickly to activate composition of STARMEMO.
⑯	Strap eyelet	—
⑰	Photo light	This lights while using the camera.
⑱	Speaker	Outputs ringtones, music, and the other party's voice while using the speaker phone.
⑲	Camera	Captures still pictures and video.
⑳	Built-in antenna area	The antenna is built-in.
㉑	GPS antenna area	The GPS antenna is built-in.

	Name	Explanation
㉒	Infrared port	Used for infrared communications.
㉓	FeliCa mark	Hold this mark up to the reader/writer when using Osaifu-Keitai®.
㉔	microSD card slot	Insert the microSD card here.
㉕	Rear cover	Do not peel off the black sheet on the inside of the Rear cover. Removing the sheet may disable reading/writing of FeliCa.

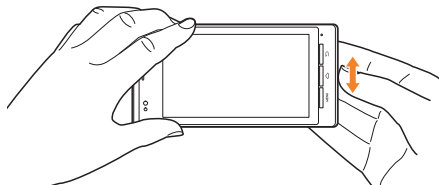


## Closing the external connector terminal cap

- 1 Insert the hinge of the cap and then press the entire cap of the external connector terminal with the ball of your finger



- 2 Slide your finger as indicated by the arrow and make sure the cap is closed and not sticking up



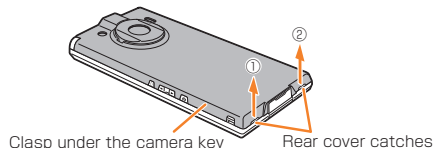
## Attaching/removing the battery pack and Rear cover

- Before attaching/removing the battery pack and cover, turn the power off.
- Hold the terminal in your hand to attach or remove the Rear cover to prevent damage to the display or other parts of the ISO4.
- Before removing the rear cover, thoroughly wipe off any water from the ISO4.
- Use only the battery pack specified for the ISO4.

### Attach the battery pack

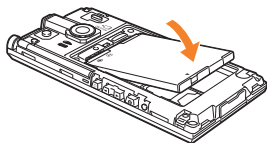
- 1 Place your finger against the Rear cover catches and lift vertically in order ①, ②

- Lift catch ① vertically until the clasp under the camera key releases.



## 2 Attach the battery pack

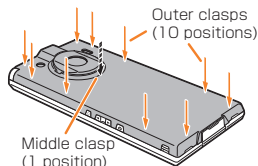
- With the side of the battery pack with the  $\oplus$   $\ominus$  marks facing up, align the terminals on the battery pack with the terminals on the ISO4, and insert the battery pack in the direction of the arrow.
- Check the shape for the correct orientation to insert it.



## 3 Check the orientation of the Rear cover and fit it to the terminal

## 4 Firmly press each of the 10 outer clasps of the Rear cover one at a time, and last of all firmly press the clasp in the middle

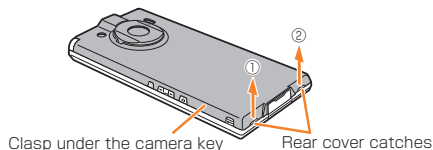
- To maintain waterproof performance, attach the Rear cover securely so no parts remain lifted up.



## Remove the battery pack

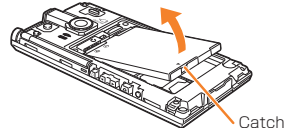
### 1 Place your finger against the Rear cover catches and lift vertically in order ①, ②

- Lift catch ① vertically until the clasp under the camera key releases.



### 2 Remove the battery pack

- Use the catch on the battery pack to lift it in the direction of the arrow.



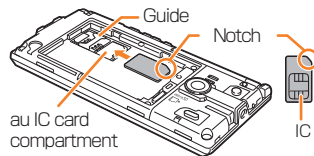
## Attaching/removing the au IC card

- Before attaching/removing the au IC card, first turn the ISO4 off, and remove the battery pack.

### Attaching the au IC card

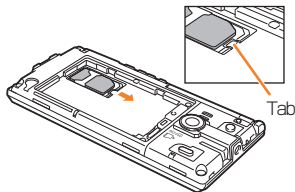
#### 1 Insert the au IC card into the guide with its IC surface face down

- Note the orientation of the notch.
- For details on how to remove the battery pack, see "Remove the battery pack" (▶P.8).



### Removing the au IC card

#### 1 Slide the au IC card in the direction of the arrow while pressing on the catch



#### memo

- ◎ Note the following points, which may cause malfunction or damage, when handling the au IC card.
  - Do not touch the IC (metal) part of the au IC card or the IC card terminal inside the ISO4.
  - Insert the IC card in the correct direction.
  - Do not use force to attach or remove the IC card.
- ◎ An error message is displayed if the au IC card is not attached correctly or if there is a problem with the au IC card.
- ◎ Do not lose the au IC card after it has been removed.

## Charging

When you purchase your terminal, the battery pack is not fully charged. Be sure to charge the battery pack before use.

### Charging times (approximate)

These times are to fully recharge the battery pack while the ISO4 is turned off. The charging times increase if the power is on or the temperature is low during charging.

Specified AC adapter (sold separately)	Approximately 200 minutes
Common DC adapter O1 (sold separately)	Approximately 200 minutes

### Adapter for charging

In addition, the specified AC adapter (sold separately) or DC adapter (sold separately) is needed.

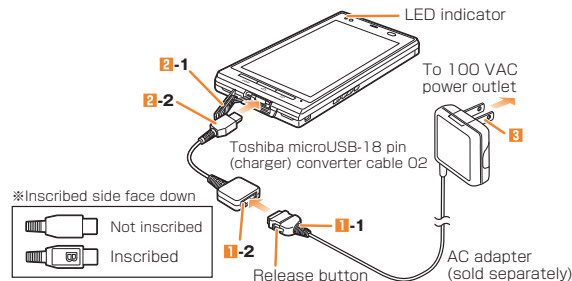


#### memo

- ◎ The common AC adapter O1 (sold separately) uses 100 VAC used for households in Japan. Do not use single-phase 200 V current or voltage converters used overseas.
- The common AC adapter O2 (sold separately) supports 100 to 240 VAC. Use only the common AC adapter O2 (sold separately) for charging overseas.

## Charging using the AC adapter (sold separately)

The following describes how to charge the battery pack using the specified AC adapter (sold separately) and the Toshiba microUSB-18 pin (charger) converter cable O2 accessory. (Note that your AC adapter may be different from this illustration.)



- 1 Insert the AC adapter (sold separately) connector (I-1) into the external connector terminal of the Toshiba microUSB-18 pin (charger) converter cable O2 into the external connector terminal (I-2)**
  - Check the shape of the tip of the connector and insert it horizontally into the connector terminal.
- 2 Open the cap (2-1) of the external connector terminal of the ISO4 and insert the microUSB plug (2-2) into the Toshiba microUSB-18 pin (charger) converter cable O2**
  - Check the orientation of the plug and insert it horizontal with the connector terminal.

### 3 Insert the AC adapter (sold separately) power plug into the power outlet

- The LED indicator lights (red) while charging (it does not light red even while charging if flashing green). It turns off when charging is complete.

### 4 When charging ends, grasp the microUSB plug and pull it straight out, and close the external connector terminal cap

### 5 Disconnect the connector of the AC adapter (sold separately) from the external connector terminal of the Toshiba microUSB-18 pin (charger) converter cable 02

- While pressing the release buttons on either side of the connector, pull it out horizontal with the connector terminal.

### 6 Disconnect the AC adapter (sold separately) power plug from the power outlet



#### memo

- ◎ The Toshiba microUSB-18 pin (charger) converter cable 02 is to connect the IS04 and the AC adapter (sold separately). Even if your terminal is connected to a PC, such as via USB cable WIN, data cannot be transmitted and the battery cannot be charged. Use the accessory Toshiba microUSB-USB converter cable 02 to connect to a PC.
- ◎ After charging, securely close the cap of the external connector terminal to keep out water and dust. (▶P.7 "Closing the external connector terminal cap")

## Turning your terminal on/off

### Turning your terminal on

#### 1 Press and hold (for about 2 seconds) until the IS04 vibrates once and the LED indicator lights (green)

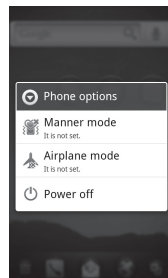
After a while, the lock screen is displayed.

#### 2 Place your finger on the bottom edge of the screen and drag it upward

The home screen is displayed.

### Turning your terminal off

#### 1 Press until the mobile phone option menu is displayed



《Mobile phone option menu》

#### 2 "Power off"→"OK"

## Security code and Passwords

The ISO4 has various security codes that you can use.

The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts.

### ● Security code

Example of usage	① To do remote operation of voice mail and call forwarding services from a landline phone
	② To use Customer Service Center and to do various inquiries, applications, and modifications on the au homepage
Initial value	A four digit number chosen by the customer and noted on the application form

### ● Security code to unlock your terminal

Example of usage	To set and release the screen lock and remote lock
Initial value	1234

### ● PIN code

Example of usage	To prevent unauthorized use of the au IC card by third parties
Initial value	1234

### ● Password (Osaifu-Keitai lock setting)

Example of usage	To use the "Osaifu-Keitai lock setting"
Initial value	None

## Basic operation

### Using the Touch screen

The display on the ISO4 is a touch panel operated by touching it with your finger.

### Cautions when using the Touch screen

The Touch screen is designed to be touched lightly by your finger. Do not exert too much pressure with your finger or press sharp-pointed objects (fingernails, ballpoint pens, pins, etc.) against it.

- In the following cases, the Touch screen may not work even if you touch it. It may also malfunction.
  - Operation with a gloved finger
  - Operation with your fingernails
  - Operation with foreign objects placed on the operation pad
  - Operation with protective sheets or stickers on the Touch screen
  - Operation when the display is wet or fogged
  - Operation with wet or sweaty fingers
  - Operation under water

### Tapping

Lightly tap an item or icon on screen to select it.



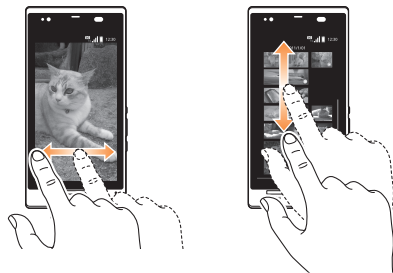
### Touch and hold

Touch and hold your finger on an item or icon on screen. Used when popup menus or other things appear.



## Flicking

Quickly slide your finger up, down, left or right on the screen to change screens when there are multiple pages or data, such as in the home screen or in media folders.



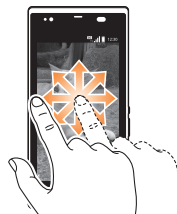
## Dragging

Move your finger with it touching an item or icon on screen.



## Sliding

Drag the screen itself to display parts you want to view if the entire screen is not visible, such as when viewing setting menus, web pages, Office files, or enlarged still pictures.

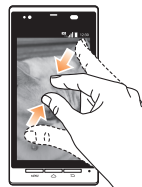


## Pinching

Spread two fingers (pinch out) on screen to zoom in and bring your two fingers together (pinch in) to zoom out when a web page or still picture, for example, is displayed.



pinch out

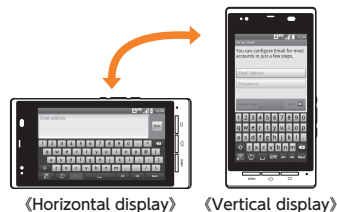


pinch in



## Switching the portrait/landscape display mode

A motion sensor detects the orientation and movement of the ISO4 so that the screen switches depending on if the ISO4 is held vertically or horizontally.



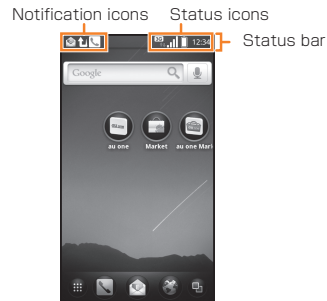
**memo**

- ◎ Operate the ISO4 in the vertical orientation. When the ISO4 is in the horizontal orientation it cannot detect changes in orientation and movement correctly and the screen may not switch.
  - ◎ If the "Orientation"\* checkbox is unselected, the screen cannot switch. Depending on the screen, some screens may not switch even if the checkbox is checked.
- \*In the home screen, → "Settings" → "Sound & display" → "Orientation"

## About the screen
















### Understanding icons

Icons indicating the status of the ISO4 appear in the status bar at the top of the screen.








































#### Main notification icons

- New Gmail
- New PC-mail
- New C-Mail · Emergency earthquake report · Voice mail message notification · Incoming notification
- New E-mail
- New instant message
- Calendar schedule
- Snooze alarm
- Music playing
- Synchronization trouble


-  Open wireless LAN accessible
-  File received by Bluetooth transmission
-  USB connected
-  Call in progress
-  Missed call
-  Call on hold
-  Installation of application from Android market, etc. completed
-  Android market application update available
-  Hidden notification
-  microSD card not inserted
-  microSD card unmounted
-  Earphones connected (audio input from ISO4 mic)
-  Earphones connected (audio input from earphone mic)
-  Receiving TV (1 Seg)
-  DiXiM server activated

#### Main status icons

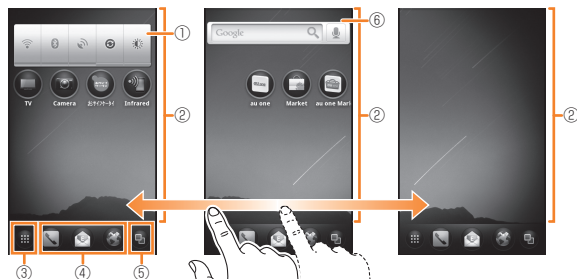
-  ATOK kana input mode
-  ATOK English input mode
-  ATOK number input mode
-  ATOK smiley/emoticon/symbol, common phrases, text code input
-  Osaifu-Keitai lock set
-  Synchronizing data
-  GPS positioning
-  Bluetooth® function on
-  Connected to Bluetooth® device
-  Connected to Bluetooth® device that does not support SCMS-T

-  Connected to wireless LAN
-  Speaker phone on
-  Manner mode
-  Manner mode (silent)
-  Manner mode (alarm)
-  Original manner
-  Incoming vibrator on
-  Ringer volume off (silent)
-  Mic mute
-  Possible to receive roaming packet transmission
-  Possible to do roaming call
-  au IC card not inserted
-  Packet transmission possible
-  Transmitting packets
-  Airplane mode
-  Out of service area
-  Reception status
-  Battery level
-  level 6 /  level 5 /  level 4 /  level 3 /
-  level 2 /  level 1 /  level 0
-  Charging
-  Alarm set

## Using the home screen

The home screen is the starting point for all operations on the ISO4 and is similar to the standby screen of conventional mobile phones. Press  at any time to display it.

The home screen is configured of multiple desktops (up to 10 screens) that can be switched by flicking left or right.



### ① Power management widget

Tap the various icons to be able to turn on and off the wireless LAN, Bluetooth®, and GPS, and to set automatic synchronization and backlight brightness. You can reduce the load on the battery by conscientiously turning off functions that you do not use.

### ② Desktop

You can lay out often used short cuts, widgets to display news, and other things.

You can start applications by tapping icons.

### ③ Main menu button

Displays the main menu.

### ④ Quick menu

You can start applications and functions by tapping icons.

### ⑤ Running application

Displays a list of currently running applications.

### ⑥ Search widget

Tap it to search ISO4 applications and web page information.



### memo

© Some widgets, depending on the widget, do not start applications.

## Starting an application or function from the main menu

The main menu is configured of multiple cards (up to 20 screens) that can be switched by flicking left or right.

### 1 Tap in the home screen



Tap here

《Main menu》

### 2 Flick the screen left and right, and tap the function/item you want to activate

## Switching the Display Language to English

You can switch the display language for function names and other items to English.

### 1 In the home screen, → "設定(Settings)" → "言語とキーボード(Language & keyboard)"

### 2 "Select locale" → "English"

### 3 Rebooting your IS04

## Checking your phone number

### 1 In the home screen, (Phone)

→ "Owner info"

Displays the owner's phone number etc.

## Edit the owner's information

You can also input your own information.

### 1 In the home screen, (Phone)

→ "Owner info"

### 2 → "Edit"

### 3 Input information for the required items

Image, Last name, First name, Furigana	You can set an image and input your names.
Owner information	You can check the telephone number of your ISO4, and enter mail addresses and URLs.
Account information	The account information for mixi, Twitter, YouTube, Picasa, and Flickr is displayed.

### 4 Tap "Save"

## Switching phone and transmission functions on and off (Airplane mode)

When airplane mode is set, wireless functions are disabled (telephone, packet transmission, Wi-Fi, and Bluetooth® functions).

### 1 In the home screen, → "Settings"

- Press and hold C until the mobile phone option menu is displayed, just tap "Airplane mode" to turn it on and off.

### 2 "Wireless controls" → "Airplane mode" and tap to select it

When it is selected, wireless functions are disabled (telephone, packet transmission, Wi-Fi, and Bluetooth® functions).




- ◎ It is still possible to call 110 (police), 119 (fire department), 118 (maritime safety headquarters) even when Airplane mode is on.  
※ Airplane mode automatically turns off after calling.
- ◎ When "Airplane mode" is selected, Wi-Fi is turned off, but it can be turned back on while in Airplane mode. Do not use Wi-Fi in areas where the use of radio waves is restricted, such as in hospitals, airplanes, or near priority seats on trains.

## Setting Manner mode

Setting Manner mode mutes ringtones etc. so that you do not disturb those around you in public places.

### 1 Press for one second or more


The Manner mode icon is displayed in the status bar.

- Press and hold  until the mobile phone option menu is displayed, just tap "Manner mode" to turn it on or off.

### ■ Canceling Manner mode

While in Manner mode, press  for one second or more.



- ◎ In the home screen, tap  → "Settings" → "Sound & display" → "Manner mode" → "Enable manner mode" to turn Manner mode on and off.
- ◎ The focus lock and shutter tones sound when capturing still images and the start and end tones in video photography sound even when the manner mode is set.

## Changing Manner mode settings

**1** In the home screen,  → "Settings"

**2** "Sound & display" → "Manner mode"  
→ "Select manner mode"

**3** Select Manner mode

Manner mode	No tones sound. Incoming transmissions and alarms are indicated by vibration.
Manner mode (Silent)	No tones sound and no there is no vibration.
Manner mode (Alarm)	Alarms are indicated by sound and vibration according to the alarm settings. Except for alarms, no tones sound and incoming transmissions are indicated by vibration.
Original manner	Sets the Original manner. You can edit the settings to suit yourself by setting the volume and vibration action for each function.

- The icons displayed in the status bar vary depending on the type of Manner mode. For details on the icons, see "Understanding icons" (►P.15).

## Setting/canceling screen lock

You can use the screen lock to prevent misoperation.



### memo


© While the screen is locked, the display does not appear even if you touch the Touch screen.

### ■ To set the screen lock

The screen locks automatically if the ISO4 is not operated for a certain period.

You can also lock the screen immediately by pressing .

### ■ To release the screen lock

Press  or  and then drag the bottom edge of the screen up.

## Turning on the Screen Lock Authentication

At time of purchase ☐ Off

You can lock the screen, so other people cannot use it, by setting an authentication pattern or code to release the lock.

**1** In the home screen,  → "Settings"

**2** "Location & security" → "Security Lock"  
→ "Screen Lock Authentication"

A screen for inputting the lock release code is displayed.

**3** Input the lock release code → "OK"

- When you purchase your terminal, the lock release code is "1234". When you input the lock release code for the first time, input "1234".

## Character input

### Enter text

At time of purchase Input method: ATOK

The ISO4 uses ATOK or the Android keyboard for inputting text.

The keyboard is displayed by tapping a text input field, press **MENU** for one second or more to display or hide it.



《ATOK》





《Android keyboard》



- ◎ The Android keyboard is mainly used for inputting English. Japanese cannot be input.
- ◎ The Android keyboard and ATOK can be switched as follows.  
Touch and hold a text input field → "Input method" → "Android keyboard"/"ATOK"
- ◎ This document uses ATOK text input as an example in explanations.

## Using ATOK to enter text

Tap  to switch between the number and QWERTY keyboards. You can also touch and hold  to display the smiley panel, emoticon panel, symbol panel, text code panel, and common phrase panel.

### ■ Number keyboard

Characters are arranged the same as the keyboard on a conventional mobile phone. You can use four input modes on this keyboard: Numeric keypad input, Gesture input, Gesture input pro, and Flick input. For input mode settings, refer to "Number keyboard input mode" (▶P.23).



### ■ QWERTY keyboard

Characters are arranged on the keyboard the same as on a conventional computer.



### ■ Smiley/emoticon/symbol panel

This is the panel for inputting smiles, emoticons, and symbols. Slide the categories and characters to the left or right to select them.

Categories



## Text code/common phrase panel

This panel is the panel for selecting and inputting text from the text code table and common phrases from the common phrase list.


Tap a category to select it and slide characters to the left or right to select them.



## Entering text on the number keyboard

### 1 Tap to switch to the number keyboard





### 2 Tap to switch to the desired input mode

- Only single-byte numbers can be input in number input mode.
- If you touch and hold , the ATOK Menu is displayed, and you can make ATOK Settings, Register words, and select the English Input Mode/Japanese Input Mode.

### 3 Enter text

- Operations vary depending on the input mode. This section describes common operations. For details on input modes, refer to "Number keyboard input mode" (▶P.23).

Purpose	Operation
Inputting kanji	Tap the conversion candidates that appear at the top of the screen as hiragana are input, or input the hiragana and then tap "変換 (convert)". <ul style="list-style-type: none"> <li>Predictive conversion candidates are not included in the displayed conversion candidates when "変換 (convert)" is tapped.</li> <li>Slide the conversion candidates to the left or right to select them.</li> </ul>


Purpose	Operation
Input katakana/numbers/English/dates	Input hiragana and tap "Kana/alphanumerics". Conversion candidates are displayed according to the button pressed during input. Ex: If you tap "あ" → "か" → "さ" → "わをん" in this order and then tap "かな変換", then conversion candidates such as "1230", "12/30", or "1230年" are displayed.
Input hiragana/katakana	Input hiragana and tap "変換 (convert)" → "後変換 (re-convert)".
Input dakuon/handakuon/small characters in kana input mode	After inputting characters, tap  once or twice.
Input upper case characters in alphanumeric input mode	After inputting characters, tap  .
Delete text	Tap  .
Move the cursor and select text to convert	Tap "←"/"→".
Display text in reverse order	Tap  .
Return text to its pre-conversion text	Tap "戻す (Back)".



## ■ Number keyboard input mode

At time of purchase    Numeric keypad input

The number keyboard input mode can be switched as follows.

**1** In the home screen,  → "ATOK"  
→ "Software keyboard" → "Input mode"

## **2** Tap Input mode

### ■ Numeric keypad input

Continuously tap the key assigned to the character you want to enter until the desired character is displayed.



◎ You can use the same input method as for numeric keypad input if you select another input method.

### ■ Gesture input

Touch and hold the key assigned to the character you want to input to display a gesture guide around the key.

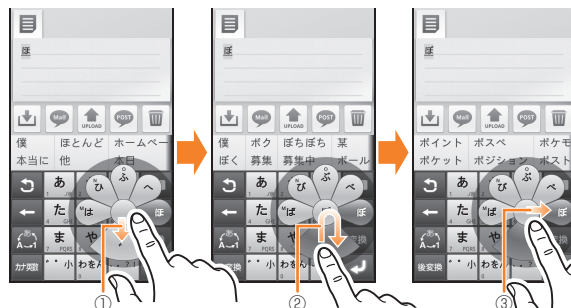


Gesture guide

Without lifting your finger from the display, move it to the desired character and lift it to input that character.

- You can also input dakuon, handakuon, and small characters with the gesture guide.




Example: To enter "は"



- ① Without lifting your finger, move it down to display the dakuon.
  - ② Without lifting your finger, move it back to the center and down again to display the handakuon and small characters.
  - ③ Without lifting your finger, move it to the "は" and lift it to input the character.
- To input uppercase letters in alphanumeric input mode, do the same operation as for dakuon.

[illegible]

- 
- A screenshot of a Japanese mobile keyboard. The hiragana character 'ふ' (fu) is highlighted with a red circle. The keyboard layout includes standard Japanese characters and symbols, with a red circle also around the 'ふ' character in the second row.

Purpose	Operation
Inputting kanji	<p>Tap the conversion candidates that appear at the top of the screen as hiragana are input, or tap "変換 (convert)".</p> <ul style="list-style-type: none"> <li>• Predictive conversion candidates are not included in the displayed conversion candidates when "変換 (convert)" is tapped.</li> <li>• Slide the conversion candidates to the left or right to select them.</li> </ul>
Input hiragana/katakana/English	Input hiragana and tap "変換 (convert)" → "後変換 (re-convert)".
Input upper case characters and some symbols in alphanumeric input mode	<p>Tap  (Shift).</p> <p>You can switch between the uppercase screen → uppercase screen (lock) → lowercase screen by tapping →.</p> <p>In the upper case screen (lock) the Shift key in the upper left lights. This is useful when consecutively inputting upper case letters and symbols.</p>
Inputting more symbols	Tap "記号 (symbol)".
Delete text	Tap  .
Move the cursor and select text to convert	Tap "←"/"→".

## Inputting from the smiley/emoticon/symbol panel


- Smilies can only be used in C-mail.

### 1 Touch and hold

### 2 Tap (smiley) / (emoticon) / (symbol)

### 3 Input text

- The input text is added to the "History" category.


Purpose	Operation
Select categories and text	Slide left and right to select the category or text that you want.
Delete text	Tap  .
Moving the cursor	Tap "←"/"→".

## Inputting from the text code/common phrase panel

### 1 Touch and hold

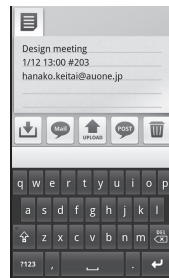
### 2 Tap "文字コード(Text code)" / "定型文(Common phrase)"

### 3 Enter text

Purpose	Operation
Select a category	Tap category and then tap category that you want.
Select text	Slide up and down to select the text that you want.
Delete text	Tap  .
Moving the cursor	Tap "←"/"→".

## Inputting text from the Android keyboard

You can input alphanumerics, letters with accents, and symbols from the Android keyboard.






### memo

- ◎ Japanese cannot be input from the Android keyboard.
- ◎ The Android keyboard and ATOK can be switched as follows.  
Touch and hold a text input field → "Input method" → "Android keyboard"/"ATOK"

**1** Tap  or  to select the desired input screen

## **2** Input text

Purpose	Operation
Input letters with accents	Touch and hold a key and then tap an accented letter on the list that appears.
Input upper case letters	Tap  . You can switch between the uppercase screen → uppercase screen (lock) → lowercase screen by tapping →⋯. In the upper case screen (lock) the Shift key in the upper left lights. This is useful when consecutively inputting upper case letters.
Inputting more symbols	Tap  . You can toggle the screens by tapping it.
Delete text	Tap  .

## Initial settings

### Initial settings

We recommend doing the following settings to increase the usefulness of the IS04.

Function used	Setting
Android application download	Set up a Google account and an One-ID for your IS04.
Send and receive an mobile e-mail (@ezweb.ne.jp)	Do the initial settings for an mobile e-mail (@ezweb.ne.jp).
Send and receive PC-mail	Set up a PC-mail account for your IS04.
Send and receive Gmail	Set up a Google account for your IS04.
Wireless LAN function (Wi-Fi)	Turn on the wireless LAN function (Wi-Fi) and connect to Wi-Fi networks.

## Setting up a Google account for your IS04

You need to set up a Google account to use Google talk, Gmail, Android market, and other Google services on your IS04.



### memo

- ◎ It is necessary to return your IS04 to its original state at time of purchase to change the first Google account your IS04 is registered to.


## Creating a Google account

You can create a Google account on your IS04 and register it. To create an account you need a "primary mail address". The "primary mail address" is your own mail address. This mail address is used for contacting Google, in case you forget your password or something.



### memo

- ◎ You can use your IS04 to access other Google accounts that you have made.
- ◎ By creating a Google account on your IS04, automatically a Gmail address "(user name)@gmail.com" is created and "(user name)@gmail.com" is set as the main address for your Google account.

- 1** In the home screen,  → "Settings"
- 2** "Accounts & sync" → "Add account"
- 3** Tap "Google"
- 4** Tap "Next"

## 5 Tap "Create" to create a new Google account

- If you have already created a Google account using a device other than your ISO4, you can use that account by tapping "Sign in".

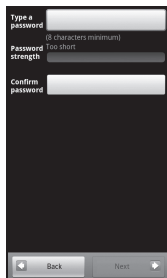
## 6 Input the basic information for your Google account

First name	Input your first name.
Last name	Input your last name.
Username	Input the username you want to use. • A Gmail address "(username)@gmail.com" is automatically created when you create a Google account.

- Tap "Google" and "Additional" to confirm the details.

## 7 Tap "Next"

If you can use the input username a screen to input a password is displayed.  
If you cannot use the input username a screen to input a different username is displayed.  
Follow the on-screen instructions.



## 8 Setting a password for your Google account

Type a password	Input a password for your Google account.
Confirm password	Input the password for your Google account again.

## 9 Tap "Next"

## 10 Do the settings for in case you forget the password for your Google account

Security question	Select a question to use if you forget your password.
Answer	Input an appropriate answer to the question when it appears.
Secondary Email	The password for your Google account is sent. Input the e-mail address for your ISO4 (xxx@exweb.ne.jp) or the mail address (POP3/IMAP) you use for sending and receiving mail.

## 11 Tap "Create"

## 12 Read the Google user's agreement, and tap "I agree, Next"

## 13 Tap the input field → Input the characters in the image → "Next"

## Creating au One-ID

Create an au One-ID on your ISO4 and save the au One-ID Details to your ISO4.



© You can use your ISO4 to access other au One-IDs that you have made.

**1** In the home screen, → "Settings"  
→ "au One-ID Setting"

**2** Confirm the cost for transmitting packets  
→ "OK" → "au one-IDの設定・保存 (au One-ID  
Setting & Save)"

**3** Tap "新規登録 (Create)"

• You can use your ISO4 to access other au One-IDs that you have made.

**4** Tap the input field → Input the security code  
→ "OK"

For details on security codes, refer to "Security Code and Passwords" (▶P.12).

**5** Entering various items

au one-ID	Input the au One-ID you want to use.
パスワード (Password)	Input an au One-ID password.
ニックネーム (Nickname)	Input the nickname that is displayed when you sign in to the au One service.
秘密の質問 (Secret question)	Input a question to use if you forget your password.

秘密の質問の答え  
(Answer to secret  
question)

Input an appropriate answer to the question when it appears.

• Tap "利用規約" (User agreement) and confirm the details.

**6** "登録する (Register)" → "保存する (Save)"

## Using the au One-ID that has been created

You can register an au One-ID to your ISO4 that was created on another device.

**1** In the home screen, → "Settings"  
→ "au One-ID Setting"

**2** Confirm the cost for transmitting packets  
→ "OK" → "au one-IDの設定・保存 (au One-ID  
Setting & Save)"

**3** To use the au One-ID that has been created,  
tap "お持ちのIDを設定 (Set current ID)"

• You can also create an au One-ID with your ISO4.

**4** Tap the input field → Input the security code  
→ "OK"

For details on security codes, refer to "Security Code and Passwords" (▶P.12).

**5** Input an au One-ID password.

au one-ID	Input an au One-ID.
パスワード (Password)	Input an au One-ID password.



**6** "OK" → "保存する (Save)"

## Using a browser

You can use a browser to view web pages just as you can on a computer.

- To use connect to the Internet, a packet communications connection or wireless LAN connection is required.

### Displaying a web page

- In the home screen,  (browser)
- Tap the address bar and input a URL or keyword  
URL or keyword candidate lists are displayed.
  - Tap the address bar and then tap  to do voice search.



- In the candidate list, tap the web page you want view or tap "Go"

### memo

- Depending on the web page, it may automatically close, if it is extremely large for example.



## Basic browser operations

### Displaying a web page vertically or horizontally

The IS04 screen switches between vertical and horizontal display if you hold it vertically or horizontally.

### Zooming in and out of a web page

You can zoom in or out on pages by using the following operations.


Pinch out/pinch in	Zoom in/zoom out
Double-tap (tap twice consecutively)	Zoom in/return to original
Zoom control	Tap  to zoom in, and tap  to zoom out. ※ Zoom control is displayed by sliding the screen.

### Displaying parts of a web page that you want to see

Slide the screen to display the part you want to view.





## Displaying a web page from history


- 1 While a web page is displayed,  → "Bookmarks" → "History"
- 2 Tap the history of the web page you want to display
  - Tap "Today", "Yesterday", or "5 days ago" to switch between showing and hiding that period of history.
  - Tap "Most visited" to view the history of web pages that you often visit.
  - You can open a new window by touching and holding History → Tap "Open in new window".

## Register bookmarks for quick viewing


### Registering a bookmark

- 1 Display the web page you want to register
- 2  → "Bookmarks"  
The list of bookmarks is displayed.
  - Tap  → "List view"/"Thumbnail view" to switch between list and thumbnail views.
- 3 Tap "★ Add"
  - In the List view, tap "Add bookmark...".
- 4 Confirm or edit the name of the bookmark, and tap "OK"

## Displaying a web page from Bookmarks


- 1 While a web page is displayed,  → "Bookmarks"
- 2 Tap the bookmark you want to view

### Edit and delete bookmarks

- 1 While a web page is displayed,  → "Bookmarks"
- 2 Touch and hold the bookmark you want to edit
  - A web page that shows "★ Add" does not have a registered bookmark. Tap it to register the web page.
- 3 Tap "Edit bookmark"
  - Tap "Delete bookmark" to delete it.
- 4 Edit the content, and tap "OK"

### Backing up bookmarks

You can back up bookmarks to a microSD card.

- 1 While a web page is displayed,  → "More" → "Settings" → "Backup"
- 2 "Backup" → "Start"
- 3 Tap "OK" when the backup is completed



memo

© To copy the backed up bookmarks to the ISO4, after step 1, tap "Restore" → "Start".

## Setting security

### 1 While a web page is displayed, MENU

→ "More" → "Settings"

### 2 Set the required items

Enable JavaScript	You can increase security by clearing the checkbox.
Enable plug-ins	Clearing the checkbox prevents use of the browser's advanced functions, allowing you to increase security.
Accept cookies	Clearing the checkbox prohibits the reading and saving of cookies, allowing you to increase security.
Clear form data	Clearing the checkbox prevents saving of information entered in forms, allowing you to increase security.
Enable location	Clearing the checkbox prohibits the reading of information about your current location while viewing web pages, allowing you to increase security.
Remember passwords	Clearing the checkbox prevents saving of the username and password input when viewing web pages, allowing you to increase security.
Show security warnings	Selecting the checkbox displays a warning if there are any problems with a sites security. We recommend not clearing this checkbox to maintain security.



### memo

- ◎ Note that prohibiting reading and saving of cookies limits the use of some web services.
- ◎ You can use the filtering function to block web pages that are not appropriate for children, such as dating sites and porn sites.

## Using Google Talk

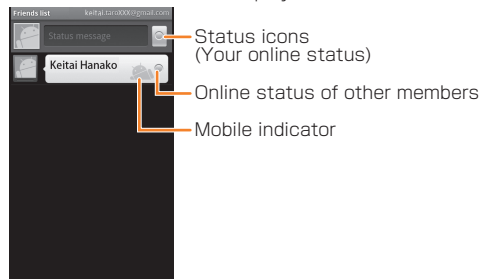
Google talk is Google's instant messaging service. You can use Google Talk to chat with other members.

- To use Google Map, a packet communications connection or wireless LAN connection is required. You also need to set up a Google account for your ISO4. If a Google account is not yet set up, follow the on-screen instructions that are displayed when Google talk is activated for the first time.
- For details on operating instructions, visit Google's home page.
- The service may be modified without prior warning.


### Start chatting

#### 1 In the home screen, → "Talk"

The list of friends screen is displayed.



《List of friends screen》


- If the person you want to start chatting with is not listed on the list of friends screen, in the list of friends screen,  → "Add friend" → Input Google account of the member you want to add → "Send invitation"

- In the list of friends screen, when "Invitation to chat" is displayed some other person is inviting you to chat. Tap "Accept" to accept the invitation.

#### 2 Tap the name of the person you want to chat with

The Chat screen is displayed.

#### 3 Input a message in the "Type to compose" field

- To input smiles in Google talk,  → "More" → "Insert smiley" → Tap a smiley.

#### 4 Tap "Send"

#### 5 To end a chat session, → "End chat"



#### About the mobile indicator

- ◎ The mobile indicator in the list of friends screen is displayed when the other party is logged in from an Android mobile phone.

### Switching the party you are chatting with

If you are chatting with more than one party, you can switch the party you are chatting with.

#### 1 In the Chat screen, → "Switch chats"

#### 2 Tap the party you want to chat with

## Chat off record

Chat messages are labeled Gmail "Chat" and saved, but if you go off record they are not saved.

### 1 In the Chat screen, → "Chat off record"


Subsequent messages are off record.

- To go back on record, in the Chat screen  → Tap "Chat on record".

## Setting your online status

### 1 The (status icon) in the upper right of the list of friends screen → Tap the online status you want to set

- You can also input the online status. Tap the "Status message" field → Input status message → Tap "Done".

The status message that you input is displayed as a custom message the next time you tap .



memo

- ◎ It may take some time before the changed settings are reflected in the list of friends screens of the other parties.

## About mail

You can use the following types of mail on the ISO4.

### ■ E-mail

This service allows you to exchange mail with computers and mobile phones that support e-mail. You can send text, photos, and video data.

The e-mail address domain name (the part to the right of the @ mark) is "@ezweb.ne.jp".

### ■ PC-mail

You can set up the ISO4 with the mail account of that you normally use on your computer so you can send and receive mail from your ISO4 the same as the computer.

### ■ Gmail

Gmail is Google's mail service. You can use Gmail by setting up a Google account on your ISO4. You can also check Gmail you have sent or received on your ISO4 from a browser on a computer. Also, the Gmail operations you do in a browser on a computer are reflected in the Gmail on your ISO4.

### ■ C-mail

This service allows you to exchange mail with other au phones that support C-mail by using the phone number as the address.

## Using e-mail

This service allows you to exchange mail with computers and mobile phones that support e-mail. You can send text, photos, and video data.

The e-mail address domain name (the part to the right of the @ mark) is "@ezweb.ne.jp".

- To use e-mail, a packet communications connection is required. It is also necessary to initialize settings in advance.
- To use e-mail functions, subscription to IS NET is necessary. If you have not subscribed at the time of purchase, contact an au shop or Customer Service Center.



### memo

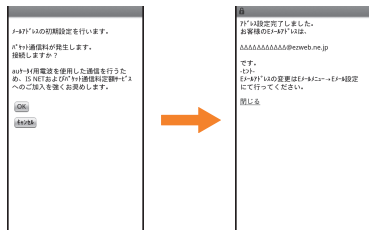
- ◎ You can use e-mail overseas also.
- ◎ The cost of transmitting packets varies depending on the volume of the data when sending or receiving e-mail. The transmission cost may be expensive when using the service overseas. For details, refer to the au catalog and the au homepage.
- ◎ Sending and receiving e-mail may take some time depending on if there is an attachment and the status of the connectivity in the service area.

## Configuring initial e-mail settings

You must sign up for an e-mail account in order to use e-mail. If you did not sign up for an account when you purchased your mobile phone, contact your nearest au Shop or Customer Service Center.

### 1 In the home screen, (E-mail)

This connects to the server so you can configure initial settings. Please wait.



- When configuring initial settings, select "Japan" for the "Area Settings", and configure settings in a location in Japan where signal reception is good. Settings may not be configured correctly if you are in a location where signal reception is poor or if you are moving.
- Depending on the time of day, it may take anywhere from 30 seconds to three minutes to configure initial settings. Continue waiting as long as the message "Configuring mail settings. Please wait." is displayed.
- For information about how to change your e-mail address, see "Changing your e-mail address" (P.39).

## Starting up E-mail

### 1 In the home screen, tap (E-mail)

The E-mail screen is displayed.



《E-mail Screen》

## Creating and sending mail

### 1 In the E-mail screen, tap "新規作成(Create new)"

A new message screen is displayed.

### 2 "宛先(To)" → Enter the addressee

アドレス帳個人 (Contacts individual)	Select a mail address in the e-mail address book to input it.
アドレス帳グループ (Contacts group)	Select a group in the e-mail address book to input it.
送信履歴 (Sent history)	Select a mail address in sent history to input it.
受信履歴 (Received history)	Select a mail address in received history to input it.
直接入力 (Direct input)	Directly input a mail address.
自分のアドレス (Own address)	Input your own address as an addressee.

**3 "件名(Subject)" → Enter the subject. → "本文の編集に戻る(Return to body text editing)"**

**4 Select the body text input field. → Enter the body text**

- You can change the text, background color, and insert decoration smilies to create decorated mails by tapping "装飾(Decoration)" on the new message screen.

**5 Tap "送信(Send)"**



- ◎ Decoration anime and decoration mail templates are not supported.
- ◎ You can save the message you are editing to the drafts folder by selecting "保存(Save)" on the new message screen.

## Receiving mail

**1 Receive mail**

After mail receipt is complete,  appears in the status bar, and the notification ringtone plays and the vibrator vibrates.

**2 Drag the status bar downwards**

**3 Tap "Eメール(E-mail)"**

The E-mail screen is displayed.

**4 Tap the folder where the mail message you want to read is stored → Tap the mail message**

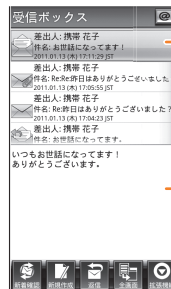
The contents of the mail are displayed.

## Viewing sent and received mail

The mail stored in a folder can be viewed using a 2-pane view or a full-screen view.






2-pane view	This option splits the screen between upper and lower parts. The upper part shows a list of mail messages, while the lower part shows the body text of the selected mail message.
Full-screen view	The selected mail message fills the entire screen.

**1 Tap the folder that contains the mail message you want to view**



②-pane view

① Mail list





-  Unread
-  Read
-  Responded to
-  Forwarded mail message
-  Attachment

② Body text

Shows the body text of the selected mail message.

**2 Tap the mail message you want to view**

The contents of the mail are displayed.

- Tapping "全画面(Full Screen)" hides all of the other mail messages.
- Tap "他メニュー(Other Menu)" → "指定拒否(Specify Reject)" → "登録(Register)" to add the mail address of the sender to the "指定拒否リスト設定(Reject List)".
- If a mail message has an attached file, the icon will appear as  or . To open the attached file, tap the /  icons and then tap "開く(Open)". To save an attached file without opening it, tap "保存のみ(Save only)".

## Replying to mail

- 1 Display the body text of the mail message you want to reply to and then tap "返信(Reply)"
- 2 Input the message → "送信(Send)"

## Deleting mail

- 1 Display the body text of the mail message you want to delete, "他メニュー(Other Menu)" → "選択(Select)"
- 2 Tap the mail message you want to delete so the check box next to it is selected
- 3 Tap "削除(Delete)"



### memo

○ Deleting a mail message move it to the "ゴミ箱(Trash)" folder. To permanently delete the mail message, delete it from the "ゴミ箱(Trash)" folder.

## Registering an e-mail address book

You can register an e-mail address to the e-mail address book. You can also copy Contacts information to the e-mail address book.

- 1 On the E-mail screen, **MENU** → "Eメールアドレス帳(E-mail Address Book)"

The e-mail address book list is displayed.

- If there are no e-mail address books registered, a message appears telling you to import or select an ISO4 Contact.

## 2 Tap an e-mail address book

- You can add an e-mail address book by tapping "追加(Add)".

## 3 Tap a group

- You can add a group by tapping "追加(Add)".

## 4 Tap "追加(Add)"

## 5 Configure the required items

Picture	You can register an image.
Name	You can register a name.
グループ登録先 (Group)	You can select a group. • Select a group you added in step 3, above.
指定全受信 (Specific Receive All)	Selecting this check box causes mail to be received when "Eメールアドレス帳 指定全受信(E-mail address book specific receive all)" is selected for "メール受信方法(Mail receive method)".
ニックネーム (Nickname)	You can register a nickname.
着信音 (Ringtone)	You can specify a ringtone.
電話番号 (Phone number)	You can register the phone number.
メールアドレス (Mail address)	You can register a mail address.
ノート(Note)	You can register optional text.

## 6 Tap "OK"



### memo

- If you change an addressee after you copy an addressee to the e-mail address book, the change will not be reflected in the address book until you re-import.
- On the e-mail address book list, tapping **MENU** → "連絡先の再読み込み(Re-import addressee)" will copy the contact information e-mail address into the addressee.



## Changing your e-mail address

The e-mail address is automatically set when the e-mail is initialized, but you can change the e-mail address during the initial settings.

- 1 On the E-mail screen, **MENU** → "設定(Settings)" → "Eメール設定(E-mail Settings)"
- 2 "その他の設定(Other Settings)" → "OK"
- 3 Tap the security code input field  
→ Input the security code (4 digits)  
→ "送信 (Send)"
- 4 Tap "承諾する (Accept)"
- 5 Tap the e-mail address input field  
→ Enter the part of the address to the left of "@" (variable part).
- 6 "送信 (Send)" → "OK"



- ◎ You can input up to 30 single byte alphanumeric characters, including "-", ".", and "\_" for the part of the e-mail address that can be changed. However, you can not use consecutive "." or use them for the first or last character. Also, you cannot use "0" as the first character.
- ◎ Note that immediately after changing your e-mail address, you may be not be able to receive e-mails for a short time.
- ◎ If the e-mail address that you input is already being used, a message appears requesting that you input a different e-mail address. Input a new address.
- ◎ It is possible to change your e-mail address three times within a single day.

## Setting Mail Filters

Mail filters have functions to receive and reject specific e-mail messages and to reject e-mail messages spoofing cell phones or PHSs.

- 1 On the E-mail screen, **MENU** → "設定(Settings)" → "Eメール設定(E-mail Settings)"
- 2 "その他の設定(Other Settings)" → "OK"
- Setting the mail filter as recommended
- 3 "カンタン設定はこちら(See Simple Settings)" → "登録(Register)"

Set the mail filter that enables to reject spoofing or auto-forwarded mail messages, and to receive mail messages from cell phones, PHSs or PCs

- Setting details of the mail filter
- 3 Tap "迷惑メールフィルター(Mail Filter)"
- 4 Tap the security code input field  
→ Input the security code (4 digits)  
→ "送信 (Send)"

### 5 Set the required items

カンタン設定 (Simple Settings)	1.「携帯」「PHS」「PC」メールを受信 (1. Receive Mail Messages from Cell Phone, PHS or PC)	Rejects spoofing or auto-forwarded mail messages, and receives mail messages from cell phones, PHSs or PCs.
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カンタン設定 (Simple Settings)	2.「携帯」「PHS」メールのみを受信 (2. Receive only Mail Messages from Cell Phone or PHS)	Rejects PC addresses, e-mail newsletters, spoofing mail messages or auto-forwarded mail messages, and receives mail messages from cell phones or PHSs.
詳細設定 (Advanced Settings)	一括指定受信 (Collective Receive Setting)	Receives or rejects all mail messages from the Internet or cell phones.
	なりすまし規制 (Spoof Restriction)	Rejects mail messages sent with an alleged sender address. You can set the following levels: 高 (High), 中 (Medium), 低 (Low).
	指定拒否リスト設定 (Reject Mail Address List Setting)	Rejects mail messages from certain e-mail addresses, domains or parts of addresses to the left of "@" that are contained in the specified address list.
	指定受信リスト設定 (Allowed Address List Setting)	Prioritizes reception of mail messages from certain e-mail addresses, domains or parts of addresses to the left of "@" that are contained in the specified address list. • To block e-mail messages from addresses other than the specified ones, unmark all items in "一括指定受信 (Collective Receive Setting)" to set to off (to reject receiving).

詳細設定 (Advanced Settings)	指定受信リスト設定 (なりすまし・転送メール許可) (Allowed Address List Setting (Spoofing or Forwarded Mail Messages))	Avoids the mail block due to "なりすまし規制 (Spoof Restriction)" setting, and receives auto-forwarded mail messages.
	HTMLメール規制 (HTML Mail Restriction)	Rejects e-mail messages in HTML format.
	URLリンク規制 (URL Link Restriction)	Rejects e-mail messages that include a URL.
	拒否通知メール返信設定 (Block Mail Notification Setting)	Sets whether to send a receiver error (address unknown) mail message to the sender of the rejected e-mail message.
設定確認、設定解除 (Check Settings/Release Settings)		Checks the setting status of the mail filters and releases all the settings at one time.
PC設定用ワンタイムパスワード発行 (Issue One Time Password for PC Setting)		Issues an one time password to set the mail filter on your PC. The password is available within 15 minutes after issuance.
設定にあたって (Notes on Setting Mail Filter)		Displays the explanation for setting mail filters.



## memo

- ◎ If the security code is incorrectly entered three times consecutively during a single day, the mail filter setting operation will be disabled until the next day.
- ◎ Note that you cannot receive e-mail messages once rejected by mail filters. Be careful when you set mail filters.

## Using Gmail

Gmail is Google's mail service. You can also check Gmail you have sent or received on your ISO4 from a browser on a computer. Also, the Gmail operations you do in a browser are reflected in the Gmail on your ISO4.


- To use Gmail, a packet communications connection or wireless LAN connection is required. You also need to set up a Google account for your ISO4. If a Google account is not yet set up, follow the on-screen instructions that are displayed when Gmail is activated for the first time.

### Displaying the inbox

#### 1 In the home screen, → "Gmail"

The screen displayed previously (at time of purchase it is the inbox) is displayed.

#### 2 If the inbox is not displayed, press several times

- If you have registered many accounts, in the inbox,  → "Accounts" → Tap the account to access. The inbox for the specified account is displayed.

### Create and send a mail

#### 1 In the inbox, → "Compose"

#### 2 Tap the "To" field → Input the other party's mail address

- To add Cc or Bcc,  → Tap "Add Cc/Bcc".

#### 3 Tap the "Subject" field → Input the subject

#### 4 Tap the "Compose Mail" field → Input a message

- To attach an image,  → "Attach" → Select an image.

#### 5 Tap "Send"




#### memo

- The sent mail is handled as a mail from a computer. If the receiving terminal is set to "Refuse reception from computers", the mail will be rejected.

### Receiving mail

#### 1 Receive mail

When a mail has been received,  appears in the status bar and the notification ringtone plays and the vibrator vibrates as set in "Set the operation for incoming mail" (▶P.43).

#### 2 Tap the new mail notification

The inbox is displayed.

#### 3 Tap the thread you want to check

The thread is displayed.

### Requesting delivery of new mail

If your Gmail account synchronization is set to off or if you failed to receive a mail, you can request that new mail be delivered.

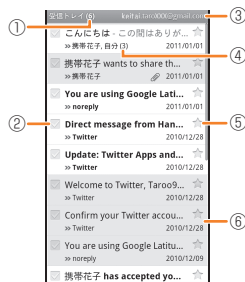
#### 1 In the inbox, → "Refresh"

#### 2 Tap the thread you want to check

The thread is displayed.

## Checking sent and received mail

### 1 Displaying the inbox



「Inbox」

- ① Number of unread mail
- ② Check  
You can check multiple threads and do the same operation to all of them.
- ③ Currently open Gmail account  
If you have multiple Gmail accounts set on your ISO4, **MENU** → "Accounts" → Tap the Gmail account and you can select a Gmail account.
- ④ Number of mails in the thread
- ⑤ Star  
Tap it to add stars to mark important threads or mails.
- ⑥ Thread  
Threads with no unread mail are shown with a grey background.

### 2 Tap the thread you want to check

The thread is displayed.

- Tapping "× read messages" when it is displayed opens a part of the read mail. You can check the read mail by tapping the sender's name.

### About threads

With Gmail, all the replies to a received mail are grouped together and shown in a thread.

However, changing the subject starts a new thread.

### To check sent mail and drafts

1 In the inbox, **MENU** → "View labels"

2 "送信済みメール (Sent mail)"/"下書き(Drafts)"  
→ Tap the mail you want to check

## Replying to mail

1 In the inbox, tap a thread that has a mail you want to reply to

2 Tap "Reply"/"Reply to all" which appears after the text of the mail you want to replay to

- Tapping "× read messages" when it is displayed opens a part of the read mail, tapping the sender's name displays the text of the read mail.

3 Input a message → "Send"

## Operating threads

1 In the inbox, touch and hold the thread you want to operate

2 Select an item

Read	Opens a thread.
Archive	Archives (stores) a thread. Archived threads are not displayed in the inbox.
Mute	Hides a thread. Useful when hiding a thread that does not need to be displayed anymore because it is not very important.

Mark read / Mark unread	Marks a thread as read or unread.
Delete	Deletes a thread. • You can also select just part of the mail in a thread and delete it.
Add star	Adds or removes a star from a thread.
Change labels	Adds or changes the label of a thread. • It is not possible to make labels with the ISO4. The ISO4 can add labels created in a thread created on the Gmail web site.
Report spam	Reports a thread as spam.



#### memo

◎ You can display threads that have been archived or hidden and are not displayed in the inbox by **[MENU]** → "View labels" → "All Mail".

## Set the operation for incoming mail

**1** In the inbox, **[MENU]** → "Settings"

**2** Set notification items

Email notifications	Check to display a notification icon in the status bar when a new mail is received.
Select ringtone	Sets the ringtone for notifying you of new mails.
Vibrate	Check for notification by vibration when a new mail is received.

## Using C-mail

C-mail is a service that uses phone numbers as addresses to exchange messages between au phones that support C-mail.



#### memo

◎ The ISO4 cannot send C-mail from overseas.

## Create and send a C-mail

You can send a message (text of mail) using kanji, hiragana, katakana, alphanumeric, symbols, smileys, and emoticons. When sending is complete, you know that the C-mail has reached the other party.

**1** In the home screen, **[App Icon]** → "C-mail" → "New message"

- You can also create C-mail by tapping a thread to send the C-mail to the other party in the thread. In that case, go to step **3**.

**2** Tap the "To" field → Input the other party's phone number

- To send C-mail to a party whose phone number is registered in "Mobile" in Contacts, their phone number appears if you input the name that is registered in Contacts.
- You can select a phone number saved in Contacts by tapping "Contacts".

**3** Tap the "Type to compose" field → Input text

You can send up to 50 double-byte or 100 single-byte characters in a message.

#### 4 Tap "Send"

When the other party receives the mail a message appears indicating that the other party has received the mail.



Pressing in step 4 saves the C-mail as a draft without sending it.

## Receiving C-mail

Your IS04 receives C-mail automatically.

#### 1 Receive C-mail

When a C-mail has been received, appears in the status bar and the notification ringtone plays and the vibrator vibrates as set in "Setting C-mail" (▶P.46).

#### 2 Drag the status bar downwards

#### 3 Tap the incoming C-mail notification

The thread containing the received C-mail is displayed.

- If you have received C-mail from multiple people, a list of threads is displayed. Tap the thread you want to read.



- C-mail cannot be received if the IS04 does not have enough available memory. Delete saved mail or something to increase the amount of memory available in the phone.
- If a C-mail arrives from a phone number that is registered in Contacts, the name registered in contacts appears on the C-mail.
- There is no charge for receiving C-mail.
- You can check the telephone number of the sender.
- You can only receive C-mail from au phones that support C-mail.
- Depending on their content, some mail may not be displayed correctly.

## Checking sent and received C-mail

#### 1 In the home screen, → "C-mail"



- Thread**  
Threads with no unread C-mail are shown with a blue background.
- Phone number or name of the other party**  
Displays the other party's phone number. Displays their name if it and their phone number are registered in Contacts.

- Number of C-mails in the thread**
- Text of the most recent C-mail in the thread**
- Unsent**

Appears if a C-mail in the thread has not been sent or if sending was cancelled.

#### ⑥ Sending failed

Appears when a C-mail in the thread failed to be sent.

#### 2 Tap a thread

- The meanings of the icons that appear on the right side of a message are as follows.

: Sending failed

: Store to send

: Sending

: Unsent

: Locked



- Tap a thread → Touch and hold a C-mail → Tap "View message details" to check the results of C-mail transmissions.
- Tapping (Unsent) or (Sending failed), allows you to re-input a message.

## Using emergency earthquake information

The emergency earthquake information service notifies all au phones around the epicenter of Japan Meteorological Agency's emergency earthquake information. If you receive emergency earthquake information, consider surrounding conditions and calmly move to someplace safe.



- ◎ Emergency earthquake information is sent to areas where strong quakes (over 4 degrees) are expected during earthquakes ranging from 5 to 5.5 degrees.
- ◎ Immediately after an earthquake occurs, quakes (P waves and initial tremors) near the epicenter are detected and position, scale, and expected strength are automatically calculated and notification is sent as soon as possible within a few seconds to tens of seconds before the strong quakes (S waves and major tremors) caused by the earthquake start.
- ◎ Emergency earthquake information may not arrive before strong tremors in areas near the epicenter.
- ◎ This service is available only in Japan (it cannot be used overseas).
- ◎ There is not content or transmission charge for emergency earthquake information.
- ◎ KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.
- ◎ Refer to the Japan Meteorological Agency web page for details about distribution of emergency earthquake information.  
<http://www.jma.go.jp/> (for computers)

## Receiving emergency earthquake information

When emergency earthquake information is received the notification has a special warning sound, vibration, and screen display.

### 1 Receive emergency earthquake information

When emergency earthquake information is sent, the warning sound (fixed) sounds and  appears in the status bar.

### 2 Drag the status bar downwards

### 3 Tap the emergency earthquake information

The content of the emergency earthquake information is displayed.



- ◎ Emergency earthquake information cannot be received if the power is off, in areas where signals are not available even within the service area (such as in tunnels or when underground), or if the condition of the signal is bad. If this happens, the notification cannot be received again.
- ◎ This delivery system is different from emergency earthquake information provided through TV, radio, or other communication procedures, which means that the time the emergency earthquake information arrives may vary.
- ◎ Information from someplace other than your current location may be received.
- ◎ It is not possible to change the warning sound or settings for receiving emergency earthquake information.
- ◎ Emergency earthquake information cannot be received during a call. Also, it may not be possible to receive emergency earthquake information while using the browser or if mail is incoming.
- ◎ The warning may not sound and only the screen notification may appear if the ISO4 is being used.

## C-mail safety block setting

The C-mail safety block setting blocks reception of C-mails that contain URLs or phone numbers in the main text.



- ◎ The C-mail safety block setting is enabled from your initial use.
- ◎ If you change models, the settings of the previous model remain enabled.
- ◎ C-mail that can be blocked are normal C-mail (including prepaid transmissions).
- ◎ Voice mail service (message notification and incoming notification) is excluded.

### ■ C-mail safety block setting procedure

Setting the C-mail safety block setting is done by sending C-mail to a specified phone number.

Release the setting	Input "Release" in the main text and send the C-mail to 09044440010.
Enable the setting	Input "Enable" in the main text and send the C-mail to 09044440011.
Confirm the setting	Input "Confirm" in the main text and send the C-mail to 09044440012.

※ There is no charge for sending the C-mail for this setting.

※ A C-mail report that settings are complete arrives from "09044440012".

### ■ When reception is blocked by the C-mail safety block setting

When a C-mail is blocked by the C-mail safety block setting, an error C-mail is returned from "09044440019" indicating a failure to arrive.

- Communication charges apply even if a C-mail is blocked.

## Setting C-mail

At time of purchase

Select ringtone: Default ringtone  
Store Function: Select-Store

**1** In the home screen, → "C-mail"

**2** → "Settings"

**3** Set the required items

Notifications	Check to display a notification icon in the status bar when a new C-mail is received.
Select ringtone	Sets the ringtone for notifying you of new C-mails.
Vibrate	Check for notification by vibration when a new C-mail is received.
Store Function	Set whether to automatically store C-mails that failed to be sent in the C-mail center. <b>Select-Store:</b> Select whether to store each time it happens. <b>Auto-Store:</b> Store automatically in the C-mail center.
Number of Mail	Shows the total number of C-mails.




## Set the Receiving Filter

At time of purchase	Reject mails from specified phone number:OFF Not registered in address book:OFF E-mail Notice:OFF
---------------------	---

**1** In the home screen,  → "C-mail"

**2**  → "Settings"

**3** Set the Receiving Filter

Specified Number	Reject mails from specified phone number	Select to reject C-mail from the number specified in "Specified phone number".
	Specified phone number	<p>The specified phone numbers are displayed.</p> <ul style="list-style-type: none"> <li>You can register a phone number from which to reject reception by tapping "+". You can select an input method from "Quote Contacts" "Phone No. Input".</li> <li>Touch and hold a registered phone number to edit or delete it.</li> <li>Tap  → "Delete All" to delete all the phone numbers.</li> <li>You can register up to 10 phone numbers.</li> <li>C-mail from phone numbers that have been rejected appear to the sender to have been sent normally. A transmission fee is incurred.</li> </ul>

Not registered in address book	Select to reject C-mail from any phone number not registered in the phone book.
E-mail Notice	When this checkbox is selected, e-mail notices are rejected.

## Phone

### Making calls

#### 1 In the home screen, (Phone)

#### 2 Enter the phone number of the other party

To call a landline phone, first input the city code, even if you are in that city.



##### ■ If you input the wrong number

Tap  to delete the number you input.

Touch and hold  to delete all the numbers you input.

#### 3 Tap "SEND"

#### 4 When you have finished the call, tap "End" or press

You can adjust the volume (loudness of the other party) while you are making a call by pressing  and .

When you finish the call, the approximate call time is displayed.



#### memo

- ◎ If your face, or something, comes close to the proximity sensor during a call, the display goes out, it is redisplayed by moving away from the sensor.
- ◎ The alphabet is displayed on the keypad as an aspect of global design, however it is not possible to enter the alphabet by tapping on the keypad.

## Using history to make a call

You can check your phone's dialed/incoming call history, PC-mail's incoming history, Twitter incoming history, and mixi update information, etc.

You can make calls from your phone's dialed and incoming call history.

#### 1 In the home screen, (Phone) → "Histories"

The Histories screen is displayed.



《Histories screen  
(dialed/incoming call  
history pallet)》

##### ① Dialed icon

Tap to make a call.

##### ② Name or telephone number

Touch and hold to make a call, send C-mail, or add to Contacts.

##### ③ History icons

 : Diald call

 : Received call

 : Missed call

##### ④ Pallet selection tab

Tap to switch the screens.

- Flick the History area to the left and right to switch the palettes.

#### 2 Tap History

#### 3 Tap



- ◎ If the dialed and incoming call histories are not shown on the History screen, in the Home screen (Phone) → "Histories" → **MENU** → "Display setting" → Add palette → Tap "OK".
- ◎ To show mixi and Twitter information in history, you must register accounts for both to your ISO4. In the Home screen, (⊞) → "Settings" → "Accounts & sync" → "Add account" → Tap the account you want to add → Add the account according to the on-screen instructions.

## Making a call from Contacts

### 1 In the home screen, (⊞) → "Contacts"

The Contacts screen is displayed.

### 2 Tap the party you want to call

- Touch and hold the party you want to call, and you can call from the popup menu.

### 3 Tap the phone number → Call → "End"

## Calling overseas from au phones (001 international call service)

You can make international calls without any special procedure from your ISO4.

Example: To call "212-123-XXXX" in America from your au phone

### 1 In the home screen, (Phone)

### 2 Enter the access code, country code, city code, and the phone number of the other party

Access code*1	Country code (America)	City code*2	Phone number of the other party
001010	1	212	123XXXX

\*1 Touching and holding "0" inputs a "+" and "001010" is added automatically when you make the call.

\*2 If the city code begins with "0", omit the "0" (however, some landlines, such as in Italy and Moscow, are different).

### 3 "SEND" → Call → "End"

## Receiving calls

### 1 You have an incoming call

### 2 Tap (Answer) or press

- If you have a call while in sleep mode, while the screen is locked, or while the screen for the lock release pattern/code input is displayed, drag the appropriate icon from the right edge to the left edge.

#### ■ To decline a call

Tap  (Decline) or press  for one second or more.

#### ■ To receive a call and play the on-hold tone (answer and hold)

Tap  (Hold).



While holding a call, tap "Unhold" to open the line and talk.

#### ■ To silence the ring tone temporarily

Tap  or .

### 3 When you have finished the call, tap "End" or press


#### memo

- If your face, or something, comes close to the proximity sensor during a call, the display goes out, it is redisplayed by moving away from the sensor.
- You can adjust the volume (loudness of the other party) while you are making a call by pressing  and .

#### About answer and hold

- The other party is charged for the call while they are on hold.
- Tapping "End" while a call is holding, ends the call that is holding.

#### If you could not answer a call

-  is displayed in the status bar.

## Overseas usage

### Settings related to overseas usage

To use your ISO4 overseas, you need to switch to the network of the provider in the country you are visiting.

### Acquiring a PRL (preferred roaming list)

The PRL (preferred roaming list) is information about overseas service providers with whom KDDI (au) has a contract for international roaming.

**1** In the home screen,  → "Settings"  
→ "Wireless controls" → "Roaming Settings"

**2** "PRL Settings" → "Update PRL version"

Acquire PRL.

- Follow the on-screen instructions to download the PRL data.

#### memo

- ◎ A separate packet charge and au.NET user charge is incurred when downloading PRL data.
- ◎ Acquire the most recent PRL before traveling abroad.
- ◎ Note that you may not be able to communicate in some areas overseas if you use an old PRL.

## Area Settings

At time of purchase	Japan
---------------------	-------

**1** In the home screen,  → "Settings"  
→ "Wireless controls" → "Roaming Settings"

**2** Tap "Area Settings"

The area setting screen is displayed.

**3** Select an area

Japan	Use in Japan.
Overseas	Use overseas (settings are automatic according to PRL).



#### memo

- ◎ The country selection screen may appear if you set "Overseas" for the "Area Settings". Select the country you plan to visit.
- ◎ If you set "Overseas" for the "Area Settings" and the country is "America" "Saipan", then the emergency phone number changes to "911" (emergency services in the USA).
- ◎ If you try to change the "Area Settings" while you have set a reservation to update FOTA, a message appears indicating that a FOTA reservation is set. Tapping "OK" changes the "Area Settings" and cancels the update reservation.

## International calling (GLOBAL PASSPORT CDMA)


### Making a call outside the country you are visiting (including Japan)

You can make calls from a country you are visiting to another country.

#### 1 In the home screen, (Phone)

The Phone screen is displayed.

#### 2 Input + (touch and hold "0") → Country code → Area code (city code) → other party's phone number.

- If the area code (city code) begins with "0", omit the "0". However, "0" must be included when making a call to some countries or regions such as Italy.
- When the other party you are calling uses "GLOBAL PASSPORT", enter "81" (Japan) as the country code regardless of the country you are calling.
- You can use the following operation to call Japan or a person using GLOBAL PASSPORT.  
Input the area code (city code) → Input the phone number  
→  → "Phone Call to Japan"

#### 3 Tap "SEND"

## Using Contacts

Besides telephone numbers and email addresses, you can import account information, such as Twitter and mixi, to contacts. This way, you can contact registered parties or check updates from Contacts.

### Registering a contact

#### 1 In the home screen, → "Contacts"

The contact list is displayed.

#### 2 → "Create new"

- A popup menu for selecting accounts appears, select the account to register in Contacts.

#### 3 Input the required items

- Items that can be input vary according to the account being registered in Contacts. You cannot input mixi, Twitter, Picasa, or YouTube account information in a Google account.

Picture	You can register an incoming picture to appear.
First name, Last name, Furigana	You can register first name, last name and the kana pronunciations.
Phone number	You can register the phone number.
Mail address	You can register a mail address.
mixi, Twitter	You can register people that use mixi or Twitter. ※ The mixi and Twitter account information is selected and input from special screens. You first need to set up mixi and Twitter accounts on your ISO4.
Ringtone	You can set individual incoming ringtones in Contacts.

Add

You can add phone numbers, mail, chat, address, organization and other information.

※ You can delete the item by tapping the "X" in the upper right of the item.

※ You can change the label of some items by tapping the title (label) of the item.

#### 4 Tap "Save"



memo

- ◎ If a YouTube account is set for your ISO4, you can select YouTube account after step 2, but contacts registered in the YouTube account are not synchronized.
- ◎ To display YouTube account contacts in the contact list, check YouTube account in "Display options".
- ◎ If a Google account is set up for your ISO4, contacts are registered in the Google account. In this case, you cannot input mixi, Twitter, Picasa, or YouTube account information in Contacts.

### Checking contact details

#### 1 In the home screen, → "Contacts"


The contact list is displayed.

#### 2 Tap the "あ" to "わ", "ABC", "123", or " ? " index to display search objects.

- You can also enter the name (first or last, (kana)) in this search box to search for contacts.

#### 3 Tap the contact you want to check

The personal information screen is displayed.

-  → Tap "Edit"/"Delete" and you can edit or delete the contact.

## Watching and Recording 1Seg

1Seg is a terrestrial digital TV broadcasting service for mobile devices that can receive audio, video, and data broadcasts.

### ■ Cautions when using 1Seg

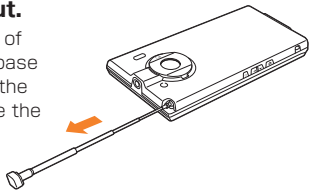
- There are no call or packet charges when using 1Seg. However, there are packet charges if you use added services that transmit broadcast data.
- Be careful, the ISO4 becomes warm while 1Seg is playing, if it is against your skin for a long time it may cause low-temperature burns.
- Be careful, listening to loud volumes continuously for long periods may have a bad effect on your hearing.

### ■ About the TV antenna

Extend the TV antenna to improve signal reception when watching or recording 1Seg.

#### 1 Extend the tip of the TV antenna and then pull it all the way out.

To change the orientation of the TV antenna, hold the base of the TV antenna, check the direction, and then change the orientation.



#### 2 Retract the TV antenna before stowing it.

### memo

- ◎ Pay attention to the following points when operating the TV antenna.
  - When re-orienting the TV antenna, hold the TV antenna near its root and thoroughly check the direction it is pointing.
  - When fitting the TV antenna back inside its compartment, make sure that it goes in straight.
- ◎ Also, re-orient the TV antenna, or hold your ISO4 away from or closer to your body or move to another location so that reception can be improved.
- ◎ Fit the antenna back inside its compartment inside your ISO4 except during 1Seg operation. Holding conversations, for example, with the antenna extended might result in unexpected injury to your face or other parts of the body.

## Watching 1Seg

### 1 In the home screen, → "TV"

The 1Seg watching screen is displayed.

- When 1Seg is activated for the first time, read the license that is displayed, then tap "同意する(Agree)", and select a channel list from the list of regions.

### memo

- ◎ The minimum battery power to start is 5%, the minimum battery power to continue operating is 2%.
- ◎ When 1Seg has been activated or a channel has been changed, it might take time to acquire video or the data of data broadcasts due to the properties of the digital broadcast.
- ◎ Video, voice or audio may be interrupted or stop depending on the broadcast.
- ◎ Video can be watched using the high image quality engine by turning the REGZA setting on.



## 1Seg watching screen

Data broadcasts are displayed when your ISO4 is set to the portrait display mode.



### ① TV image area

Tap to hide or show the TV operation screen.  
Flick left or right to select a channel.

### ② Subtitle area

### ③ Data broadcast area

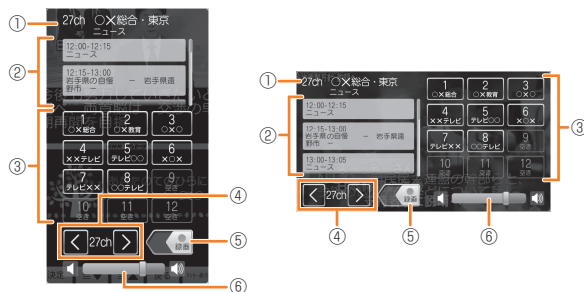
### ④ Data broadcast operation buttons



- If you cannot do operations by directly tapping inside the data broadcast area; tap the operation buttons at the bottom of the screen.
- The screen can be locked to either the landscape display mode or portrait display mode by touching and holding the TV image area or subtitle area. To unlock the display mode, touch and hold the TV image area or subtitle area.

## TV operation screen

The TV operation screen is shown or hidden by tapping the TV image area in the 1Seg watching screen or in the subtitle area.



### ① Channel, name of network, program name

### ② Program list for channel being watched

Tap to check content of program.

### ③ Channel select buttons

Tap to select a station.

### ④ Tap to select a station.

Touch and hold to start channel search.

### ⑤ Start/stop recording

Drag to the left to start recording. Drag to the right while recording to stop recording.

### ⑥ Volume bar

Drag to the left or right to adjust the volume.

## Key operations in the 1Seg watching screen

- ▲ : Increase volume/press for one second or more to change channels
- ▼ : Decrease volume/press for one second or more to change channels
- : Press for one second to start/end recording

## Recording 1Seg

You can record video, audio, subtitles, and data broadcasts you are watching, and save them on a microSD card.

### 1 In the 1Seg watching screen, press **[D]** for one second or more


Recording starts.

### 2 Press **[D]** for one second or more

Recording stops.



#### memo

- ◎ In the TV operation screen, you can also start recording by dragging  to the left.
- ◎ Format microSD cards on the ISO4.
- ◎ There must be over 10 MB of open memory on the microSD card and over 20% battery power to start recording.
- ◎ Recording stops automatically if any of the following conditions occur.
  - When there is 2 MB or less free space on the microSD card
  - Battery power is below 10%
  - After six hours of recording
- ◎ Recorded TV programs are saved as data with copyright protection. They can be attached to mail and sent, but the person receiving them may not be able to view them, depending on the type of mail being used.
- ◎ Recorded TV programs having an extremely short (10 seconds or less) recording time cannot be played back.
- ◎ Record TV programs in stable reception locations. TV programs sometimes cannot be recorded if reception is unstable.
- ◎ The channel cannot be switched during recording.
- ◎ During recording, TV programs sometimes cannot be recorded normally if other applications are activated.
- ◎ You cannot shoot still pictures or video while recording.

- ◎ If a communications service is activated during recording, 1Seg reception might get worse or normal recording might no longer be possible.
- ◎ Recording sometimes fails if the microSD card is unmounted or a USB connection mode switched to "External memory transfer mode" during recording.
- ◎ Recording sometimes ends midway if the TV program currently being recorded is a paid broadcast or copying is controlled, or if your ISO4 has moved to a different broadcast area.

## Playing back recorded TV programs

### 1 In the 1Seg watching screen, **[MENU]**

→ "録画リスト (Recording list)"

### 2 Tap the recorded data

- If playback ended midway in the previous session, playback will resume from where it left off.

## Shooting with the camera

### Before using the camera

You can use the camera built into the ISO4 to shoot still pictures and videos. The still pictures/videos you shoot are stored on a microSD memory card, and you can view them by browsing the Media Folder, etc.



© When using the camera, make sure the ISO4 has a microSD memory card loaded. For details on the microSD memory card, see P.63.

### Image Recording Precautions

- When the Photo light is on, do not allow it to get too close to the eyes. Do not look directly into the light when the Photo light is on. Do not point the Photo light directly at a person's eyes. Doing so creates the risk of loss of sight or other impairment.
- Placing the ISO4 on an unstable surface when performing Self Timer shooting can cause it to fall when a vibrator operation or other operation is triggered by an incoming call, etc.

### Copyrights and rights of portrait

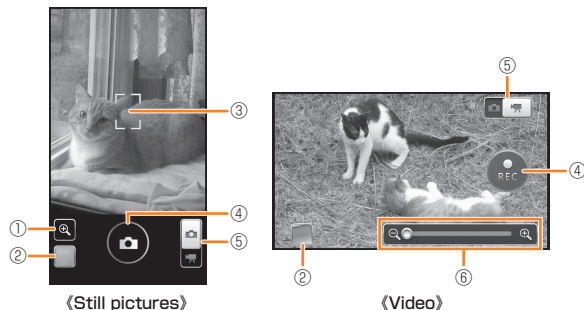
Images and audio recorded with your ISO4 are for personal use and may not be used without the consent of the rightful person in accordance with copyright laws. Note that using or modifying the likeness of other individuals without their consent infringes on their rights of portrait. The recording of images or audio may be restricted at concerts, performances and exhibits even when recorded for personal use.



Be considerate of the privacy of individuals around you when shooting and sending pictures using a camera-enabled mobile phone.

## Understanding the touchscreen

Images can be shot with the camera both in landscape and portrait mode.



### 1 Show zoom bar icon

Tap to display the zoom bar.

### 2 Shooting history

### 3 Focus frame

Indicate the focus position.

When "Auto" or "Object Tracking" is selected for the "Focus" setting, you can move the focus frame by tapping the location on the screen where you want to focus.

### 4 Shutter/Record Start/Record Stop

### 5 Recording mode (still picture/video) switch

### 6 Zoom bar



Drag the slider to change the zoom ratio.

## Shooting still pictures

### 1 In the home screen, press → "Camera"

- If the video recording screen is displayed, tap the recording mode (still picture/video) switch to display the still picture recording screen.

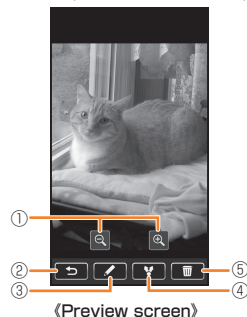
### 2 Display the subject on the recording screen

- If focus is set to "Auto" or "Object Tracking", tap the position or subject you want to focus on. The color of the focus frame changes to green when the subject is in focus.
- When focus is set to "Face" and the faces of more than one person are detected, tap the face of the person you want to focus on.
- Use  /  to adjust the brightness.

### 3 Tap

The shutter sounds and the recorded still picture are saved.

- If the "Auto View" setting on the "Advanced" menu is turned on, a preview of the still picture will appear.



### 1 Zoom control

Tap to enlarge or reduce the displayed image.

### 2 Returns to the recording screen.

### 3 Tap to edit the still picture.

### 4 Tap to send images by Bluetooth communications or e-mail, or to upload them to Picasa or YouTube. Images also can be registered to STARMEMO.

### 5 Tap to delete the still picture.



◎ Pressing **[MENU]** while the preview screen is displayed displays a menu of the following functions.

Set Picture	Sets the still picture you shot as wallpaper or the icon (portrait) of a contact.
To MediaFolder	Check the still picture you shot in the media folder.
Details	Displays the file information of the still picture you shot.
Geo Tag	Tags the still picture to indicate the exact location where it was taken. When a still picture has a Geo Tag attached, the location where it was taken can be looked up on a map.
Auto Fix	Automatically performs digital correction of the still picture you shot.

## Still picture recording option menu

Pressing **[MENU]** while the movie recording screen is displayed will cause a menu with the following functions to appear.

- Items that cannot be selected in specific combinations are displayed in gray.

Focus	<p>Specifies the focus mode.</p> <p><b>Auto:</b>The focus frame moves to the tapped position and then focus is performed.</p> <p><b>Face:</b>Automatically detects human faces and then focuses.</p> <p><b>Object Tracking:</b>Tracks and focuses on the tapped subject. The focus frame moves to follow the subject.</p> <p><b>Macro:</b>Focuses on subjects at close distance. Maintain a distance of at least 10 cm between the lens and the subject.</p>
-------	--

Shutter	<p>Specifies the shutter release timing.</p> <p><b>Auto:</b>Image is shot when the shutter button is tapped.</p> <p><b>Smile Shot:</b>Image is shot automatically when a smiling face is detected.</p> <p><b>Self Timer:</b>Image is shot automatically after a preset trigger time elapses after the shutter button is tapped. This lets you shoot self-portraits or large-group photos without anyone actually holding the ISO4. This feature can also be used to prevent camera shake while shooting. To set the trigger time, select "Advanced" → "Self Timer".</p>
Capture	<p><b>Auto:</b>This is the standard shooting mode</p> <p><b>Perfect Portrait:</b>Shoots images with beautiful skin tones.</p> <p><b>Burst:</b>A burst of up to seven still pictures can be shot by tapping and holding the shutter button.</p> <p><b>Frame Shot:</b>Adds a frame of your choice around still pictures.</p> <p><b>Panorama:</b>Records a long panorama image, either vertically or horizontally. Tap the shutter button to shoot the first image, for the second and subsequent images, move the camera horizontally or vertically so the green and white panorama frames overlap with each other. Images will be shot when the panorama frames are overlapped. The panorama still picture is created by the camera after a specified number of images are shot.</p>
Flash	Specifies whether or not the flash should fire.
Picture Size	<p>Specifies the still picture size.</p> <p><b>12M:</b>Size suitable for B3 size prints.</p> <p><b>5M:</b>Size suitable for A3 size prints.</p> <p><b>FWVGA:</b>ISO4 screen size recording</p> <p><b>VGA:</b>640(W) x 480(H) size recording</p>

## Advanced

Select to configure other functions.

**White Balance:** Adjusts colors to match the ambient light source.

**Photo Quality:** Specifies the still picture quality. Setting a higher quality results in a larger video file size.

**View Finder:** Specifies landscape or portrait mode, or whether auto landscape/portrait mode switching should be performed.

**Show Grid:** Select the check box to display grid lines on the recording screen.

**Auto View:** Select the check box to display a still picture after it is saved. Clear the check box to return to the recording screen without displaying the still picture.

**Auto Fix:** Select the check box to enable automatic digital correction of still pictures you shoot.

**Auto Tagging:** Select the check box to enable automatic tagging of still pictures you shoot.

**GPS Location:** Select the check box to enable automatic appending of location information to still pictures you shoot.

**Anti-Shaking:** Select the check box to reduce the effects of camera shake.

**Anti-Banding:** Reduces flickering caused by fluorescent lighting.

**Self Timer:** Select to specify the preset trigger time for auto shutter release when shooting with the Self Timer.

## Shooting video

### 1 Display the subject on the recording screen, and then in the home screen press

→ "Camcorder"

- If the still picture recording screen is displayed, tap the recording mode (still picture/video) switch to display the video recording screen.

### 2 Display the subject on the recording screen

- Use  /  to adjust the brightness.

### 3 Tap

The start tone sounds and movie recording starts.

### 4 Tap

The stop tone sounds, the movie you recorded is saved, and the preview screen appears.

- If the "Auto View" setting on the "Advanced" menu is turned on, a preview screen will appear.



- ① Starts movie playback.
- ② Returns to the recording screen.
- ③ Tap to edit the movie.
- ④ You can send movies by Bluetooth communications or upload them to YouTube. Images also can be registered to STARMEMO.
- ⑤ Tap to delete the movie.



© Pressing [MENU] while the preview screen is displayed displays a menu of the following functions.

To MediaFolder	Check the movie you shot in the media folder.
Details	Displays the file information of the movie you shot.

## Movie recording option menu

Pressing [MENU] while the movie recording screen is displayed will cause a menu with the following functions to appear.

White Balance	Adjusts colors to match the ambient light source.
Video Duration	Automatically ends recording after a preset time elapses.
Audio	Specifies whether audio should be recorded with the video.
Light	Switches the light on/off.
Video Size	Specifies the recorded image size. <b>HD</b> : High Vision recording. <b>FWVGA</b> : ISO4 screen size recording. <b>VGA</b> : 640(W) x 480(H) size recording. <b>QVGA</b> : 320(W) x 240(H) size recording.
Advanced	<b>Video Quality</b> : Specifies the video quality. Setting a higher quality results in a larger video file size. <b>Audio Encoder</b> : Specifies the audio converter (codec). <b>View Finder</b> : Specifies landscape or portrait mode, or whether auto landscape/portrait mode switching should be performed.

### Advanced

**Auto View**: Select the check box to display a video after it is saved. Clear the check box to return to the recording screen without displaying the video.

**Anti-Shaking**: Select the check box to reduce the effects of camera shake.

## Viewing still pictures and videos

You can use the camera to shoot images (still pictures or videos) or download images from a website and save them to a microSD memory card. You can also view images and perform simple editing operations on them. You can also tag images according to category, or use face detection to group images of the same person automatically.

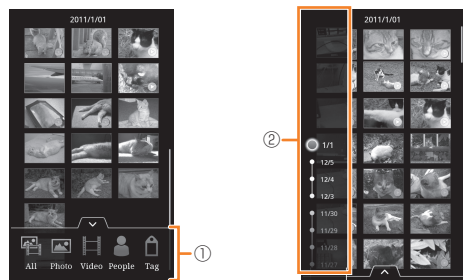
### ■ File formats that can be played back

Types of images	File formats
Still pictures	JPEG, BMP, GIF, PNG
Videos	WMV, H.264, H.263, MPEG4

## Viewing a still picture or movie

### 1 In the home screen, tap → "Media Folder"

Media Folder is displayed.



#### ① Category tab

Slide categories to the left or right to select.

If the category tab is not displayed, tap the bottom of the screen.

#### ② Index bar






Slide the dates upwards or downwards to select.

If the index bar is not displayed, tap any blank part of the screen.

### 2 Tap the category tab and/or the index bar to narrow down the selection of still pictures and videos on the screen

- You can delete a still picture or video by tapping and holding its icon in the Media Folder → "Delete" → "OK". Performing the delete operation while the "Tag" category is displayed will delete the image from the "Tag" category but will not delete the image itself.
- You can view the file information for a still picture or video by touching and holding its icon in the Media Folder → Tap "Details".

### 3 Tap the still picture or movie you want to view

- To play back a video, tap .
- Flicking the screen left or right or tapping   scrolls forward and back through the still pictures and videos. If   are not displayed, tap the screen.

#### memo

◎ You can use the following procedure to batch delete multiple still pictures and images.

In the Media Folder **[MENU]** → "Mark" → Tap to select the check boxes of still pictures/movies to be deleted. → **[MENU]** → "Delete" → "OK"



## Data management

### Using a microSD memory card

Your ISO4 supports use of microSD memory cards and microSDHC memory cards.

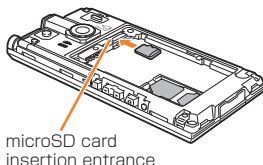
- Do not turn off the ISO4 or subject it to impact while microSD memory card data is being accessed. Doing so creates the risk of data corruption.

### Installing and removing a microSD memory card

- Before installing or removing a microSD memory card, first turn off the ISO4 and remove its battery pack.

#### ■ Installing a microSD memory card

- 1 With the metal contact side of the microSD memory card facing down, carefully insert the card into the slot and press until you hear it click into place.**



memo

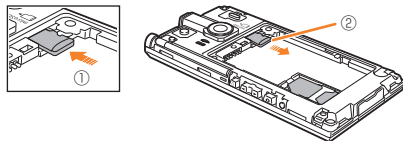
- ◎ Make sure that the top and bottom of the microSD memory card are facing correctly. Trying to force a wrongly oriented card into the slot could make it impossible to remove the card and result in damage.

#### ■ Removing the microSD memory card

- 1 Carefully press in on the microSD memory card until you hear it click, and then release it (①)**

The microSD memory card will pop out of the slot slightly.

- 2 Pull the microSD card straight out of the slot (②)**



### Formatting a microSD memory card

Formatting a microSD memory card erases all of the data currently stored on it.

- 1 In the home screen (⋮) → "Settings" → "SD card & phone storage"**
- 2 Tap "Unmount SD card"**  
The "Format SD card" option becomes enabled.
- 3 "Format SD card" → "Format SD card"**
- 4 Enter the security code to unlock your phone → "OK"**
- 5 Tap "Erase everything"**



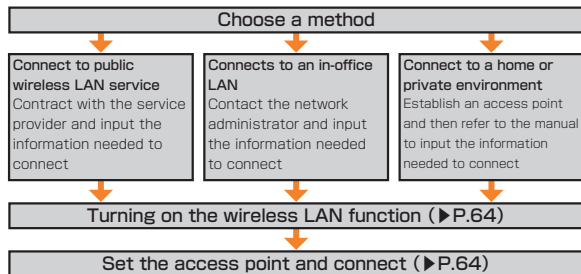
memo

- ◎ After tapping "Unmount SD card", the microSD memory card cannot be used by any other function besides "Format SD card". To use a microSD memory card without formatting it, restart your ISO4.

## Using the wireless LAN function

You can use mail and the Internet by using the ISO4 wireless LAN function to connect to networks at home or work, or public wireless LAN service access points.

### ■ Process to connect to an access point



### ■ Channels you can use

The wireless LAN function on your ISO4 can use the frequencies in channels 1 to 11.

## Turning on the wireless LAN function (Wi-Fi)

**1** In the home screen, → "Settings"  
→ "Wireless controls"

**2** Tap "Wi-Fi", and select the checkbox → "OK"

The wireless LAN function turns on, and a search starts for Wi-Fi networks that can be used.

## Connecting to a Wi-Fi network

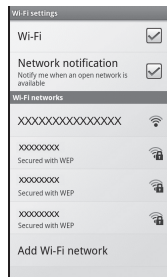
Operate in an environment in which it is possible to receive signals from the access point you want to connect to.

**1** In the home screen, → "Settings"  
→ "Wireless controls"

**2** Tap "Wi-Fi settings"

The name and security settings (open or secure network) of Wi-Fi networks that are found are displayed on the "Wi-Fi network" list.

- If the Wi-Fi network you want to connect to does not appear, **MENU** → Tap "Scan". If it still does not appear, add a Wi-Fi network according to the procedure in "Manually adding and connecting to a Wi-Fi network" (▶P.65).




**3** Tap a Wi-Fi network → "Connect"

- If you select a Wi-Fi network that is protected by security, enter the password (security)\* and tap "Connect".  
\*The password (security) is set at the access point. Contact the network administrator for details.
- To disconnect from a Wi-Fi network, tap the Wi-Fi network you are connected to → Tap "Forget".



◎ Packet communications can be done while the wireless LAN function is on. However, the wireless LAN function has priority while connected to a Wi-Fi network. If the Wi-Fi network is cut off, connection automatically switches packet communication.

## Manually adding and connecting to a Wi-Fi network

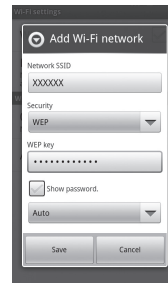
- 1 In the home screen,  → "Settings"  
→ "Wireless controls"
- 2 Tap "Wi-Fi settings"  
→ "Add Wi-Fi network"



- 3 Tap the "Network SSID" field  
→ Input the network SSID of  
the Wi-Fi network to add




- 4 Match the settings to the Wi-Fi network, select security, and input the security information



- 5 Tap "Save"

## Enabling notification about open networks

Set up a notification whenever an open network (Wi-Fi network with no password or security settings) is detected. Wi-Fi needs to be turned on for this procedure.

- 1 In the home screen,  → "Settings"  
→ "Wireless controls" → "Wi-Fi settings"
- 2 Tap "Network notification" and select the checkbox

## Advanced wireless LAN function settings

**1** In the home screen,  → "Settings"  
→ "Wireless controls" → "Wi-Fi settings"

**2**  → "Advanced"

**3** Set the required items

MAC address	The MAC address of the ISO4 appears.
User static IP	When this checkbox is selected, you can set the IP address of the ISO4. <ul style="list-style-type: none"><li>• To enable a static IP address, you must enter the "IP address", "Gateway", "Netmask", and "DNS 1".</li></ul>

## Setting Menu

You can set ring tones, wallpaper, or other items, and use management menus of the ISO4 from the Settings screen.

### Displaying the Setting Menu

#### 1 In the home screen → "Settings"

Settings	Outline
Wireless controls	
Airplane mode	Switches phone and data communication on/off.
Wi-Fi	Switches wireless LAN on/off.
Wi-Fi settings	Configures wireless LAN settings.
Receive IrDA	Contacts can be received via IrDA communication.
Bluetooth	Switches Bluetooth on/off.
Bluetooth settings	Configures Bluetooth settings.
VPN settings	Configures VPN (Virtual Private Network) connection settings.
Mobile networks	Terminates packet communication and enables overseas packet communication.
Roaming Settings	Settings related to overseas usage.
Filter settings	Blocks harmful sites when connected to the Internet using packet communication.
Call Settings	
Call time/charge	Shows approximate call time.
Voicemail	Enables and disables voice mail.
Call forwarding	Configures call forwarding settings.

Settings	Outline
Sound & display	
Manner mode	Changes Manner mode settings.
Ringer volume	Adjusts ringer volume and notification ringtone volume.
Media volume	Adjusts music playback and movie playback volume settings.
Phone ringtone	Configures ringtone settings.
MIC Input	Configures microphone settings when a microphone is connected.
Phone vibrate	Specifies whether vibration notification of incoming calls should be performed.
Notification ringtone	Assigns notification ringtones for eco mode startup, GPS start, etc.
Audible touch tones	Specifies whether to sound button operation tones when calling.
Audible selection	Specifies whether to sound operation tones when performing menu operations.
Haptic feedback	Specifies whether vibration operation should be performed for soft key operations and other specific operations.
SD card notifications	Specifies whether to sound a notification tone when USB storage is turned off, etc.
Photo Screen	Specifies display contents while the screen is locked.
Orientation	Specifies whether the portrait/landscape orientation of the screen should change in accordance with ISO4 orientation.
Backlight settings	Configure backlight operation settings.
Font settings	Specifies the display font.
Animation	Specifies whether animation display should be used when displaying screens and items.

Settings	Outline
Multimedia	
REGZA settings	Specifies whether 1Seg and YouTube video should be auto corrected to make them high quality images.
High-quality sound settings	Specifies whether the media volume enhancement function should be used.
Eco-mode Setting	Configures eco mode settings.
Location & security	
Use wireless networks	Specifies the current location information search method.
Use GPS satellites	
Security Lock	Configures display lock and remote lock settings.
Set unlock method	Specifies the security unlock method.
Change unlock pattern	Changes the unlock pattern.
Use visible pattern	Configures unlock pattern settings.
Use tactile feedback	
Change security code	Changes the unlock security code.
Set up UIM/ RUIIM card lock	Specifies whether PIN1 code input is required and changes the PIN1 code.
Visible passwords	Displays the last character when inputting a password.
Use secure credentials	Shows whether storage is enabled or disabled for authentication information and certificates.
Install from SD card	Installs authentication information and certificates from a microSD memory card.
Set password	Sets a password, enables use of authentication information.
Clear storage	Clears authentication storage.

Settings	Outline
Applications	
Unknown sources	Enables installation of applications of unknown origin.
Manage applications	Shows information about applications, uninstalls installed applications.
Running services	Shows currently running services.
Development	Enables use of application development functions. Also allows configuration of a setting to disable backlight operation while charging.
Accounts & sync	Management of a Google account or other online service accounts.
Privacy	
Use My Location	Configures settings for using current location information.
Factory data reset	Batch deletes registered data.
SD card & phone storage	Shows current memory usage, formats the microSD memory card.
Search	Changes the operation performed when searching with the quick search box.
Language & keyboard	
言語選択 (Select locale)	Switches display text between Japanese and English.
ATOK	Configures ATOK settings.
Android keyboard	Configures Android keyboard settings.
User dictionary	Registers often-used Android keyboard terms.
Accessibility	Enables Accessibility plug-ins.
Text-to-speech	Configures text-to-speech settings.
Date & time	Configures time and date settings.
au One-ID Setting	Sets the ISO4 au one-ID.

Settings		Outline
System Settings		
	Key assign	Specifies the applications that starts up when <b>D</b> is pressed.
	Sensor adjustment	Adjusts the electronic compass and motion sensor.
	FOTA	Updates ISO4 software.
	USB connection mode	Specifies the data transfer mode when the Toshiba microUSB-USB conversion cable is connected.
About phone		Shows the ISO4 phone number, the ICCID (au IC card number), software version information, etc.


## Remote Lock

### Locking/unlocking the remote lock

At time of purchase	Remote Lock: No entry Number of incoming calls: 5 Duration: 3 minutes Unlock by phone: Off
---------------------	---

"Screen Lock" and "Osafu-Keitai lock setting" can be used to configure the ISO4 for remote operation. When the ISO4 receives a certain number of calls from a preset phone number, it locks so it cannot be used by another person after being lost, etc.

Even if you have not configured remote lock settings, you can remote lock your phone by calling your Customer Service Center or by using your computer to go to the au Customer Support Site and performing the required procedures (Security Lock Service).

- 1 In the home screen**  → **"Settings"**
- 2 "Location & security"** → **"Security Lock"**  
→ **"Remote Lock"**
- 3 Enter the security code to unlock your phone**  
→ **"OK"**
  - The release code when you purchase your phone is "1234". When you input the lock release code for the first time, input "1234".

### 4 Configure the settings of the required items

Remote Lock	You can register up to three phone numbers. <b>1. Tap "+"</b> <b>2. "Input phone number" → Input phone number → "OK"</b> You can also specify a phone number by specifying a Contacts phone number.
Number of incoming calls	Specify a value from 3 to 10 to specify the number of incoming calls that activate the remote lock.
Duration	Specify a duration from 1 to 10 minutes during which the number of incoming calls specified by "Number of incoming calls" needs to be received in order to activate remote lock.
Unlock by Phone	Specify whether remote lock can be deactivated by performing an unlock procedure on the ISO4. <b>Check box selected:</b> Unlock can be performed by ISO4 operation or by Security Lock Service. <b>Check box cleared:</b> Unlock can be performed by Security Lock Service only.



## Activating remote lock from a registered phone

From a phone registered in the Remote Lock list, place calls to the ISO4 in accordance with the specified conditions (number of incoming calls, duration). This remote operation will activate the remote lock.



- ◎ When performing the remote operation, use a phone that has caller ID enabled.
- ◎ Remote lock will not activate if the ISO4 is turned off, outside of the service area, or in Airplane mode. Remote lock may not activate if the ISO4 is in a location where the signal is weak.
- ◎ Activating remote lock by calling your ISO4 will cause all running applications to shut down automatically, and remote lock will be activated upon restart. ISO4 operation is disabled during this time.
- ◎ Remote lock will not activate if the ISO4 does not have its au IC card installed or if your au IC card has been replaced with another one.
- ◎ Not that the following types of calls are not counted as incoming calls.
  - A call from a number for which caller ID is disabled or not possible for some reason
  - A call that is forwarded when the ISO4 is configured for forward busy or forward all
  - A call that is received when the ISO4 is configured for call waiting
- ◎ The number of incoming calls is counted for each of the registered phone numbers.
- ◎ An incoming call is counted regardless of whether the ISO4 is answered during the remote lock operation or if incoming calls are rejected on the ISO4.
- ◎ Note that remote lock operation is not guaranteed when calls are made to an ISO4 in another country.

## Locking/unlocking remote lock using the Security Lock Service

If you have not configured remote lock settings, you can remote lock and unlock your phone by calling your Customer Service Center or by using your computer to go to the au Customer Support Site and performing the required procedures. Use of the Security Lock Service is free.

### ■ Remote locking/unlocking your phone using a Customer Service Center

【From au cell phones】113 area code not required(toll free)

【From fixed-line phones】☎0077-7-113(toll free)

- Calls are accepted 24 hours a day.
- Perform the procedure as instructed by voice guidance.

### ■ Remote locking/unlocking your phone using the au Customer Support site (<https://cs.kddi.com/>)

Log in to the au Customer Support site (<https://cs.kddi.com/>) and follow the on-screen instructions to perform the procedure.





- ◎ You will need to register in order to use the Security Lock Service for the first time.  
(You can register after losing your phone.)



## Appendix

### Troubleshooting

Symptom	What you should check
ISO4 does not turn on.	<ul style="list-style-type: none"> <li>Is the battery pack installed correctly?</li> <li>Is the battery pack dead?</li> </ul>
Cannot charge the battery pack. (LED indicator does not light or flash.)	<ul style="list-style-type: none"> <li>Is the battery pack installed correctly?</li> <li>Is the power plug of the AC adapter plugged correctly into a power outlet or vehicle cigar lighter?</li> <li>When using the AC adapter (option), is the supplied Toshiba microUSB-18 pin (charger) conversion cable02 connected correctly to the ISO4 and the AC adapter?</li> <li>If you are using the supplied Toshiba microUSB-USB conversion cable02, is the computer turned on?</li> <li>Long-term use of telephone or data communication while charging can raise the temperature of the ISO4, which will cause the LED indicator to flash. If this happens, wait until the ISO4 cools down and then try charging again.</li> </ul>
ISO4 becomes warm during operation or charging.	<ul style="list-style-type: none"> <li>Your ISO4, battery pack or adapter might heat up, for example, during operation or charging, or when watching 1Seg for a long time while charging the battery. However, continue use since there is no problem in terms of safety.</li> </ul>

Symptom	What you should check
Battery charge life is short.	<ul style="list-style-type: none"> <li>Are you leaving the phone for long periods in an area that is outside the service area? Outside the service area, the phone searches for a connection, which consumes more electric power than normal.</li> <li>Battery pack charge life depends on conditions of use and the level of battery pack deterioration.</li> <li>The battery pack is a consumable item. Repeated charging shortens the battery pack charge life. Buy a new specified battery pack if the usage time becomes much shorter, even after being fully charged, than when the battery was first bought.</li> </ul>
Power cuts off or the ISO4 restarts.	<ul style="list-style-type: none"> <li>Dirty battery pack terminals can cause poor contact, resulting in power turning off. Use a dry cotton swab to wipe off any dirt from the battery pack terminals.</li> </ul>
The correct operation is not performed when I tap.	<ul style="list-style-type: none"> <li>Are you wearing gloves?</li> <li>Are you tapping with the tips of your fingernails or with an object?</li> <li>Is a protective sheet affixed to the display? Some types of protective sheets may interfere with proper operation.</li> <li>The display of the ISO4 uses an electrostatic touch panel. Touch the display with your finger to perform operations.</li> </ul>
Nothing happens when I touch the display.	<ul style="list-style-type: none"> <li>Turn the power off and then back on again.</li> </ul>
Screen response is slow when I tap the screen or press a button.	<ul style="list-style-type: none"> <li>This can happen when you are saving a large volume of data to your ISO4 or transferring a large volume of data between your ISO4 and a microSD memory card.</li> </ul>
Data is not displayed normally or normal Touch screen operations are not possible.	<ul style="list-style-type: none"> <li>Restart your ISO4.</li> </ul>

Symptom	What you should check
The phone turns on, but operation is not possible.	<ul style="list-style-type: none"> <li>Is the PIN code input screen displayed? Input the PIN code.</li> </ul>
The screen lock was released, operation is not possible.	<ul style="list-style-type: none"> <li>Is the unlock pattern or release code input screen displayed? Input the appropriate unlock pattern or release code.</li> </ul>
Nothing happens when I press a button.	<ul style="list-style-type: none"> <li>Is ISO4 in sleep mode? Press  or  to cancel sleep mode.</li> </ul>
ISO4 operation is slow, application operation is unstable, or some applications do not start up.	<ul style="list-style-type: none"> <li>Operation becomes unstable when remaining ISO4 memory capacity runs low. If the low memory message appears, delete applications you do not need in order to free up memory space.</li> </ul>
The phone will not recognize the au IC card.	<ul style="list-style-type: none"> <li>Was the au IC card facing correctly when you inserted it?</li> </ul>
The clock reading is not correct.	<ul style="list-style-type: none"> <li>The clock reading sometimes becomes incorrect if you leave the ISO4 on for a long time. After making sure that "Auto" is turned on for the date and time settings, turn the ISO4 off and then back on again in a location where reception is good.</li> </ul>
I can't place calls.	<ul style="list-style-type: none"> <li>Is the au IC card installed in the ISO4 correctly?</li> <li>Are you entering the number with its area code?</li> <li>Is the ISO4 in airplane mode?</li> </ul>
The ringtone does not sound.	<ul style="list-style-type: none"> <li>Is the ringer volume set to "0"?</li> <li>Is the ISO4 in manner mode?</li> <li>Is forward all selected as the call forwarding service?</li> </ul>

Symptom	What you should check
I can't use the phone. (Out of service area does not disappear from the display even though I move to a different location, cannot make or receive calls even though signal conditions are not bad.)	<ul style="list-style-type: none"> <li>Turn the ISO4 off and then back on again or remove and reload the au IC card.</li> <li>Depending on signal properties, placing or receiving calls may not be available even though signals are strong and four antenna marks are shown (). Change to another location and try again.</li> <li>In crowded places, heavy telephone/ mail traffic can make it difficult to get a connection or use mail. In such locations, the message "Please wait for a while" will be displayed and you will get a busy signal. Change to another location or wait for a while and then try again.</li> </ul>
The display is dark.	<ul style="list-style-type: none"> <li>Check the backlight "Brightness" setting.</li> <li>Is it set to eco mode?</li> </ul>
During a call, the other party's voice is hard to hear or too loud.	<ul style="list-style-type: none"> <li>Did you change the call volume?</li> </ul>
The new mail notification icon does not appear on the display.	<ul style="list-style-type: none"> <li>Are the PC mail and Gmail "Email notifications" settings turned off?</li> <li>Is the C-mail "Notifications" setting turned off?</li> </ul>
The still pictures and movies I shoot with the camera are out of focus.	<ul style="list-style-type: none"> <li>Is the camera lens clouded or dirty?</li> <li>When shooting people, select "Face" as the focus mode setting.</li> <li>Shoot with "Anti-Shaking".</li> </ul>
I can't view 1Seg.	<ul style="list-style-type: none"> <li>Is the terrestrial digital TV broadcast signal you are trying to watch strong enough?</li> <li>Is the ISO4's TV antenna extended?</li> <li>Is the "Channel setting" correct for the area where you are located?</li> </ul>
I can't use Osaifu-Keitai®.	<ul style="list-style-type: none"> <li>Is the ISO4 turned off?</li> <li>Is the "Osaifu-Keitai lock setting" activated?</li> <li>Are you holding the part of the ISO4 with the  mark up to the scanner?</li> </ul>

Symptom	What you should check
I can't use the microSD memory card.	<ul style="list-style-type: none"> <li>• Are you using a USB hub? Use of a USB hub can result in abnormal operation.</li> <li>• Is the microSD memory card unmounted? Remount the memory card and restart the ISO4.</li> <li>• Remove the microSD memory card and then reinstall it.</li> </ul>
Cannot connect to a Bluetooth® enabled device or find it with device search.	<ul style="list-style-type: none"> <li>• Change the setting of the Bluetooth® enabled device you are trying to connect to "Discoverable" and configure pair settings. If you are going to re-register an already-registered Bluetooth® enabled device, cancel the pair settings for both the ISO4 and the Bluetooth® enabled device and then register the device.</li> </ul>
I cannot place calls from the ISO4 when it is connected to a Bluetooth® enabled car navigation system, hands-free device, etc.	<ul style="list-style-type: none"> <li>• Calls may not connect to a number if you are making multiple calls to another party who does not answer or is outside the service area. If this happens, turn the ISO4 off and then back on again.</li> </ul>



- If you cannot find the solution to your problem in the above table, visit the au website below and check the "Troubleshooting" section under au Customer Support.

<http://www.kddi.com/customer/service/au/trouble/kosho/index.html>

## Rebooting your ISO4

Try rebooting your ISO4 when data display is abnormal, or when your tap or key operations are abnormal.

### 1 Hold down

Even though the mobile phone option menu appears, keep  depressed. A short while after power turns off, the ISO4 will vibrate once and the LED indicator will light green. After confirming that the LED indicator is lit, release .

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**For inquiries, call:** Customer Service Center

**For general information and charges** (toll free)


From fixed-line phones: | From au cell phones:  
 0077-7-111 | 157 area code not required


PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR  
AFTER CALLING 157 ON YOUR au CELL PHONE

**For loss, theft or damage and operation information**  
(toll free)


From fixed-line phones: | From au cell phones:  
 0077-7-113 | 113 area code not required

In case above numbers are not available,  
(toll free)

 0120-977-033 (except Okinawa)

 0120-977-699 (Okinawa)



Cell phone and PHS operators collect and recycle unused  
telephones, batteries and battery chargers at stores  
bearing the  logo regardless of brand and manufacturer  
to protect the environment and reuse valuable resources.

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